

User's Manual

ActiveCaptain Mobile™ for Windows Mobile®



v1.1

ACTIVECAPTAIN MOBILE FOR WINDOWS MOBILE USER'S MANUAL

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1.0 THE BASICS

WARNING REGARDING NAVIGATIONAL USE: ACTIVECAPTAIN MOBILE IS INTENDED SOLELY AS AN AID TO NAVIGATION. NAVIGATION REQUIRES THE APPLICATION OF SOUND JUDGMENT AND EXPERTISE IN THE PROCESS OF INTEGRATING NAVIGATIONAL INFORMATION FROM ALL AVAILABLE SOURCES. ACTIVECAPTAIN SHOULD NEVER BE USED AS THE SOLE SOURCE OF INFORMATION FOR NAVIGATION.

1.0 THE BASICS

Welcome to ActiveCaptain Mobile! The following pages will familiarize you with ActiveCaptain Mobile's features and prepare you for navigation on your Windows Mobile device. You can use ActiveCaptain Mobile with or without a GPS. Use it just like a paper chart in your pocket (see Chapters 1 and 2). Connect a GPS receiver and you will have a powerful moving chart display (see Chapter 3). Add an Internet connection and you can overlay thousands of ActiveCaptain markers from the ActiveCaptain web site, www.activecaptain.com (see Chapter 4).

Throughout this manual, we will refer to ActiveCaptain Mobile as ACM.

1.1 Installing the software

There are two ways that the software can be installed. You can install the free trial version or you can just install the application software. We strongly suggest that you install the free trial as your first step in using ActiveCaptain Mobile. The free trial version is the full, complete software application. Until a region of charts is purchased, it will only work with the demo region of charts. The demo region includes all of the NOAA charts for the Penobscot Bay, Maine in the United States along with low detail charts for the entire US coastline. The free trial version does not time out and includes all functionality including GPS support and ActiveCaptain marker access.

If you have already installed the trial version and need to re-install the software or are upgrading to a new version, you can directly install the software alone (see 1.1.2). When you purchase regions, you do not need to re-install the software - you only need to install and activate the new regions (see 1.2).

1.1.1 Installing the free trial version

The free trial software is available on the Downloads page in the Going Mobile tab of the ActiveCaptain web site. There are two ways to install the software. If you are using ActiveSync with Windows XP or Windows Mobile Device Center (WMDC) with Windows Vista, download the setup program .exe file for automatic installation. If you have any other configuration, download the .zip file for manual installation.

Installation of the free trial's demo region requires that a memory card with at least 40 MB of free space is available for your device.

1.1.1.1 Automatic installation of the free trial

Verify that the memory card has been inserted into your device. Then connect your Windows Mobile device to your desktop computer and make sure it is connected to ActiveSync or WMDC. When it is connected, run the ActiveCaptain Mobile free trial setup executable. This is a normal software installation setup program that will install the application and demo region.

The demo region will take a few minutes to transfer to your device. A progress indication will be given although it can take a minute before the first indication is given.

1.1.1.2 Manual installation of the free trial

Download the manual installation free trial .zip file to your desktop computer and unzip it. One of the files is ReadMe.txt. This file is a text file with the latest information about manually installing the other files to your Windows Mobile device.

1.1.2 Re-installing or updating the software

Download the .CAB file from the “Redownload Purchased Software” section of the Downloads page. Move this file to your Windows Mobile device with ActiveSync, WMDC, or by copying it to a memory card and the inserting that card into the device. Find the .CAB file with the File Explorer on the device and tap on it. You will then be guided through the installation.

1.2 Installing and activating purchased regions

Once you have purchased additional regions for ActiveCaptain Mobile, you can download them at any time from the “My Account” page of the ActiveCaptain web site. “My Account” is a link available on every page of the web site on the blue band in the upper right.

Each region file is a .zip file. Unzip the file and follow the ReadMe.txt text file instructions.

The most common problem with installation of region files is that the .rgn files must be put into the ActiveCaptain directory of the memory card on the Windows Mobile device. This directory has to be placed on the root of the memory card. You cannot just drag the .rgn file to the memory card - it must be placed into the ActiveCaptain directory.

You can install region files with ActiveSync, WMDC, or with a memory card reader-writer. It is much faster to use a memory card reader-writer. Be prepared that installing a region file can take 10 minutes or more.

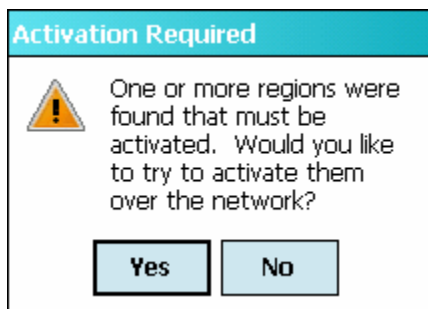
Please make sure to follow the ReadMe.txt instructions carefully, especially if using a memory card reader-writer. Even if you have moved files to your device before, failing to follow all of the instructions can corrupt your memory card.

1.2.1 Activating purchased regions

Purchased regions that have been installed on your Windows Mobile device need to be activated before they can be used. You should only have to activate a region once (unless you hard reset your device or replace it). If you have an Internet data connection on your device, use network activation. If you don't have an internet connection, you will have to manually enter the Activation Code.

1.2.1.1 Network activation

Regions that have been installed need to be activated once on your Windows Mobile device. When ActiveCaptain Mobile starts, it looks for new regions that have not been activated. If any are found, you are asked if you would like to use network activation.



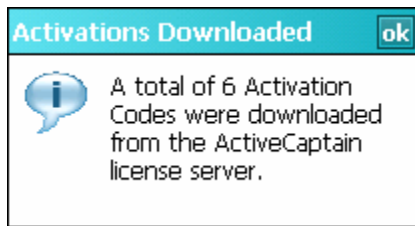
If you select Yes, the ActiveCaptain web site will be accessed and all Activation Codes for the regions you have purchased will be downloaded.

In order to access the ActiveCaptain web site, you need to enter your ActiveCaptain account email and password. If you haven't previously done that, you will be prompted for it.



Select Save to save the data in the Preferences so you won't have to enter it again.

After the ActiveCaptain web site is accessed, you'll be given a report of the Activation Codes returned.



1.2.1.2 Manual activation

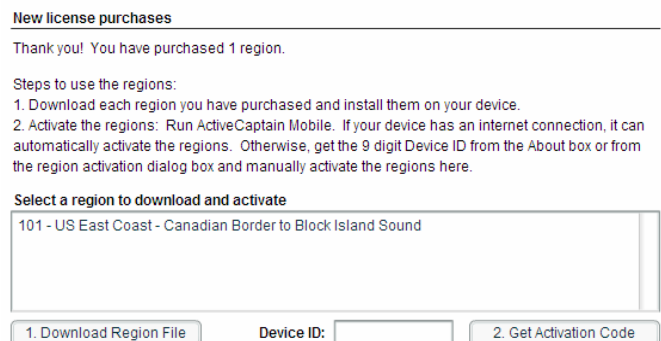
Regions that have not been activated previously or with network activation must be manually activated before they can be used. The Region Activate dialog will be displayed to give you the opportunity to enter an Activation Code.

There are three steps required to manually activate a region:

1. Obtain the Device ID from the Region Activate dialog. It is shown next to the Device ID label. The Device ID is also displayed in the About dialog (Actions > About).



2. Go to the “My Account” page on the ActiveCaptain web site. Select a region in the “New license purchases” area and type in the Device ID obtained from the Region Activate dialog on your Windows Mobile device. Select “2. Get Activation Code”.



- Use the Activation Code for the region activated and tap the 9 digit number into the Region Activate dialog on the Windows Mobile device. Select OK and the region will be activated.

Region licenses that have been activated

Device ID	Region	Activation Code	Download Link
628381975	101	001635447	101.zip
101 - US East Coast - Canadian Border to Block Island Sound			

Use the Download Link to re-download an activated region.

Use the “My Account” page to re-download regions when there are updates or to re-obtain Activation Codes if you need them.

1.3 Starting ActiveCaptain Mobile

To start ActiveCaptain Mobile, select “ActiveCaptain” under Start > Programs. You can put ActiveCaptain permanently in your Start menu by using Start > Settings > System > Menus.

1.4 Basic operation

Throughout these instructions, the words “select” and “press-and-hold” are used to describe specific operations.

Select Quickly touch a button or an item on the screen. “Double-tap” means selecting the same item or area twice in quick succession.

Press-and-hold Press the stylus or your finger against an item on the screen and hold it there for a second. This often displays a popup menu based on the item that you were pressing on.

ActiveCaptain Mobile for Windows Mobile is designed so that many operations can be performed easily with a finger instead of the stylus.

1.4.1 Panning

Use the stylus or your finger to drag the chart around the screen. This works the same way as clicking-and-dragging with your mouse on your desktop computer: simply hold the stylus to the chart image and drag the stylus across the screen. The entire chart image will shift in the direction you drag just like you were dragging a real paper chart.

1.4.2 Double-tapping

To center the chart on a particular position, double-tap that position.

If you're panning across a chart and you come to the chart's edge, you can open an adjacent chart by double-tapping the pen outside the chart border. If more than one adjacent chart is available, ActiveCaptain Mobile will open the chart whose scale best matches the chart scale you were previously viewing.

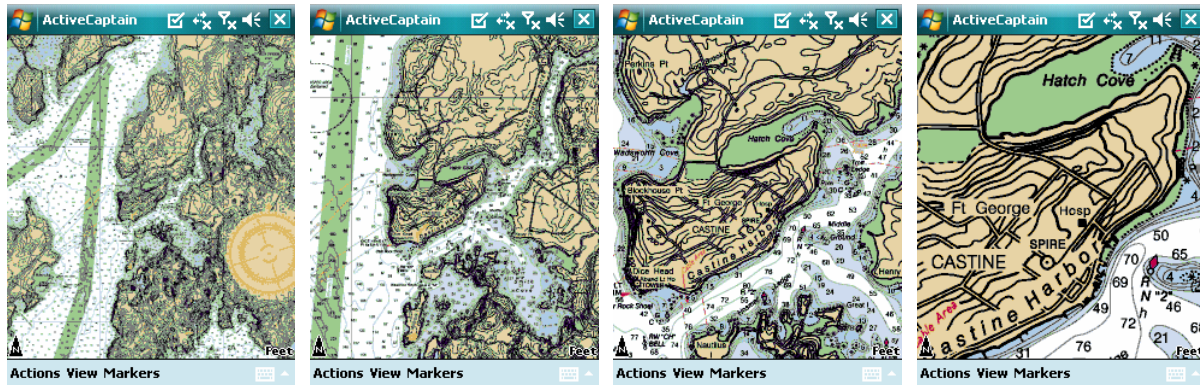
1.4.3 Keys

All of the hard and soft keys on your Windows Mobile device can be assigned to different commands. This makes selecting commands more reliable than trying to hit a small menu on a moving boat with a stylus!

This User's Manual will describe all keys by their default definitions - the definitions that exist when the application is first installed. If someone has changed the key definitions using Actions > Preferences > Keys, the definitions of the keys might not match this document.

You should re-define the keys for your device so that they make sense to you. For example, the default "zoom in" command is the Down key. The default "zoom out" command is the Up button. For some, this makes perfect sense. But others prefer Up to "zoom in" and Down to "zoom out". The Key Preferences dialog gives you the ability to change the keys however you would like. See 1.7.4 for information on re-defining the keys.

1.4.4 Zooming



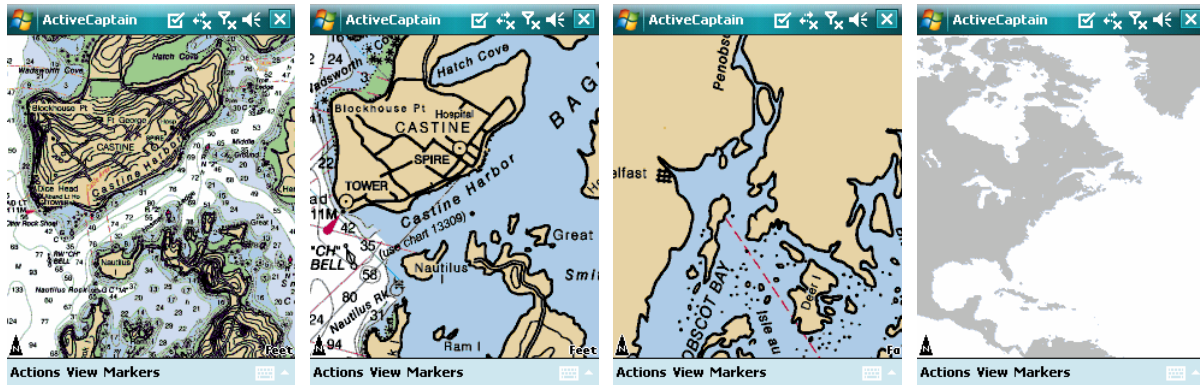
Zooming magnifies or reduces the chart that is currently being displayed. Zooming a chart is instantaneous. There is no delay when you perform this command. This is important because with a small screen, it is easy to lose track of where you are on a large chart. Don't let that happen to you. Zoom out, pan around, and zoom back in to keep reference of your location.

By default, the chart will be zoomed in for a closer view by pressing the Down key. To zoom out for a wider view, press the Up key. The View menu (see 1.5.2) can also be used for zooming but you'll find that you'll always use the hard keys.

When you reach the limit for zooming in or out, a warning beep will sound to notify you that no further zooming is possible.

Tip: Zooming out makes for faster panning across long distances. Zoom out and pan the chart. When you reach the general area of interest, zoom back in for greater detail.

1.4.5 More Detailed Chart / Less Detailed Chart



The chart regions you have loaded have many charts in different scales. Changes in scale provide different levels of detail. A 1:40,000 chart will show much greater detail and a much smaller area than a 1:2,000,000 chart. It is very valuable to switch between these different levels of detail for help in locating an area or panning quickly over hundreds or thousands of nautical miles.

By default, the next chart with more detail will be loaded by pressing the Right key. To load the next chart with less detail, press the Left key. The View menu (see 1.5.2) can also be used for loading a more detailed or less detailed chart.

When you use the more detailed chart command and there is no chart with more detail available for the position viewed, a warning beep will sound. Using the less detailed chart command will eventually display the world map. Trying to use the less detailed chart command again will also cause a warning beep to sound.

There is an important interaction between loading more or less detailed charts and zooming. You will find that you are often pressing the Up, Down, Left, and Right keys to get the view you want for a particular location. Just like zooming, loading a new chart is instantaneous. Use all of these commands to move between different locations quickly without losing track of where you are.

Tip: Requesting a More Detailed Chart uses the center of the display as the point where new charts are found. To find a location quickly from the world map, double-tap the location to center it. Then press the Right key to bring in a more detailed chart of that position.

1.4.6 Follow Mode

Pressing the Center button (the button in the middle of left, right, up and down) will put ACM into Follow Mode. In Follow Mode, the GPS cursor is locked in the center of the screen. As your

position changes, the chart will be panned underneath the GPS cursor so it remains in the center of the screen.

When you're not in Follow Mode, the GPS cursor has a red band drawn around it to warn you that the GPS is not locked in the center of the screen. See 3.3 for more detailed information about Follow Mode.

1.4.7 Data Boxes

The left soft key (SK1) will default to toggle the display of Data Boxes. Data Boxes show three different navigation parameters (speed, course, distance to waypoint, etc). You can also toggle display of Data Boxes by selecting the Data Boxes item from the View menu. See 3.5 for more detailed information on Data Boxes.

1.5 Menus

ACM has three menus: Actions, View and Markers. The Actions menu contains general commands for controlling the application. The View menu contains commands that control the view of the chart in the display. The Markers menu contains commands to access and control the connection of ACM to the ActiveCaptain web site for markers and for finding locations, marinas, and waterway positions.

1.5.1 Actions menu

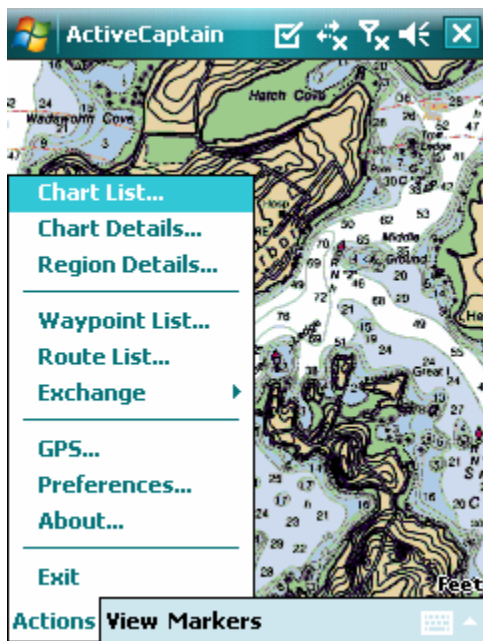
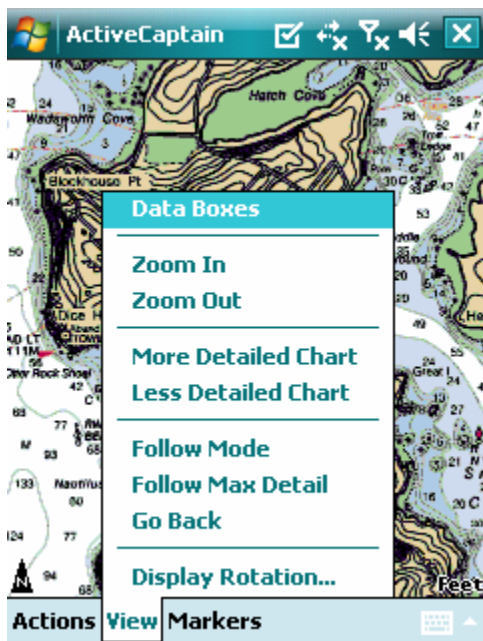


Chart List: Displays a list of charts in the current region and allows you to manually switch regions.

Chart Details:	Shows additional details about the currently visible chart.
Region Details:	Shows additional details about the region currently being used.
Waypoint List:	Displays the list of saved waypoints for editing, displaying, and other functions.
Route List:	Displays the list of saved routes for editing, displaying, and other functions.
Exchange:	A menu to select the Import or Export command.
Import:	Imports waypoints or routes from other software.
Export:	Exports waypoints or routes to other software.
GPS:	Shows current GPS status and allows access to GPS settings.
Preferences:	Accesses internal settings that are saved when you exit ACM.
About:	Displays the Device ID and version number of your copy of the application.
Exit:	Quits ActiveCaptain Mobile and terminates the GPS session if one was being used.

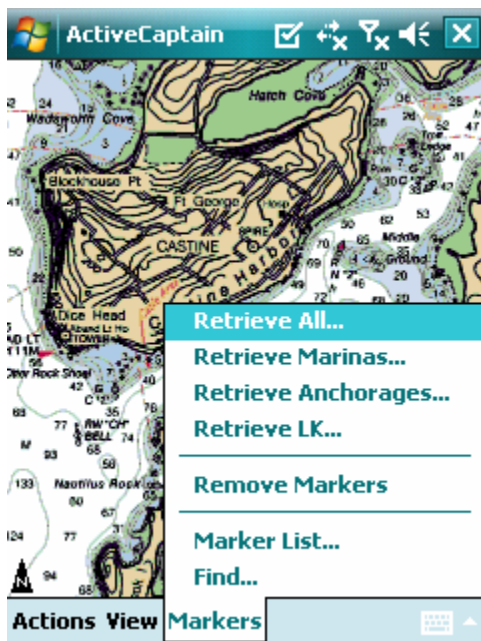
1.5.2 View menu



Data Boxes: Toggles the display of Data Boxes on the screen.

Zoom In:	Magnifies the currently displayed chart.
Zoom Out:	Reduces the currently displayed chart.
More Detailed Chart:	Loads a new chart with more detail based on the center position of the chart being displayed.
Less Detailed Chart:	Loads a new chart with less detail based on the center position of the chart being displayed.
Follow Mode:	Forces the GPS cursor to be locked in the center of the screen. As the GPS position changes, the chart will pan underneath as necessary.
Follow Max Detail:	Enters Follow Mode and ensures that the GPS cursor is always displayed on the most detailed chart available.
Go Back:	Returns the display to the position being viewed when you entered Follow Mode.
Display Rotation:	Allows you to select the orientation of your chart. Includes an item that will keep the GPS cursor pointing in an upward direction by rotating the chart as you turn.

1.5.3 Markers menu



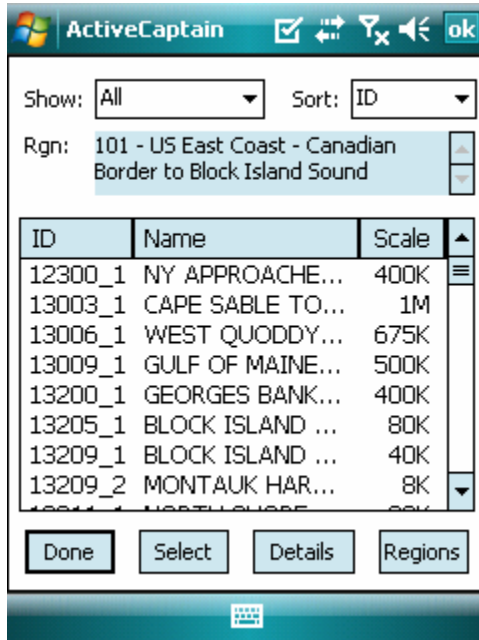
Retrieve All:	Retrieves all markers for the currently displayed area from the ActiveCaptain web site.
---------------	---

Retrieve Marinas:	Retrieves only the marina markers for the currently displayed area from the ActiveCaptain web site.
Retrieve Anchorages:	Retrieves only the anchorage markers for the currently displayed area from the ActiveCaptain web site.
Retrieve LK:	Retrieves only the local knowledge markers for the currently displayed area from the ActiveCaptain web site.
Remove Markers:	Removes all markers from the display.
Marker List:	Shows a list of all currently displayed markers. Use this to access markers when they are crowded together or covered by the GPS cursor or other display items.
Find:	Allows you to find markers by location, marina name or waterway mile marker (ICW's).

1.5 The Chart List

There are three ways you can bring up a list of all the charts installed on your device:

Actions menu:	Choose the Chart List item from the Actions menu.
Chart popup:	Press-and-hold the stylus directly on the background chart image until the Chart popup menu appears. Select Chart List... from the popup. Note that displaying the Chart List in this way will default to showing only charts available for the latitude/longitude position where the stylus was pressed.
“C” key:	By default, the “C” key on the keyboard will directly open the Chart List.



The Chart List

The “Show” popup menu allows you to display all charts in the current region, only charts that contain the area of your current GPS position, or only charts that contain the location of your pen position (if opened by pressing-and-holding on the chart background).

The “Sort” popup menu allows you to select the way that charts are sorted in the list. You can sort the list by chart ID, name, or scale:

ID: The ID is the official number assigned to the chart by the agency that produced it.

Name: The official title of the chart given by the agency that produced it.

Scale: The ratio of distance on the original (paper) chart compared to actual ground distance. This ratio is given as “1:x.” For example, a paper chart whose scale is 1:24,000, one inch on the chart corresponds to 24,000 inches (2,000 feet) on the ground.

A chart’s scale tells you the detail level of the chart. Lower displayed numbers mean more detail. Higher displayed numbers mean less detail although high-scale charts typically cover a wider area. For ease of use, the Scale numbers shown in the Chart List are abbreviated by removing the “1:”. For example, the scale of a 1:40,000-scale chart would be listed as “40K.” A 1:59,000,000-scale chart would be listed as “59M.” This is done to save space on the display.

To open one of the charts in the list, select the chart you want and then select the Select button. The Select button will close the dialog and display the chart highlighted in the list.

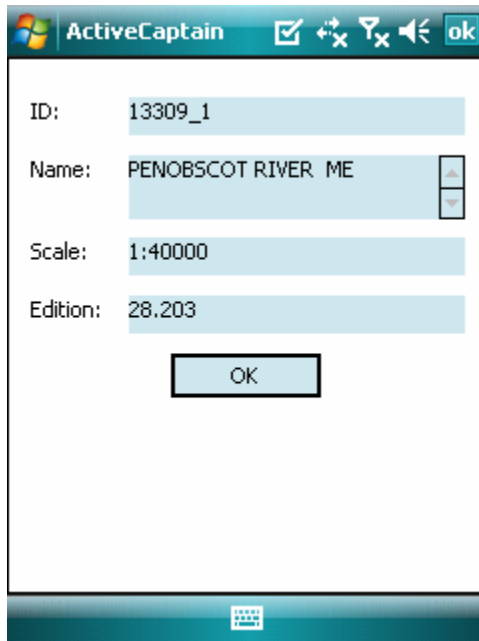
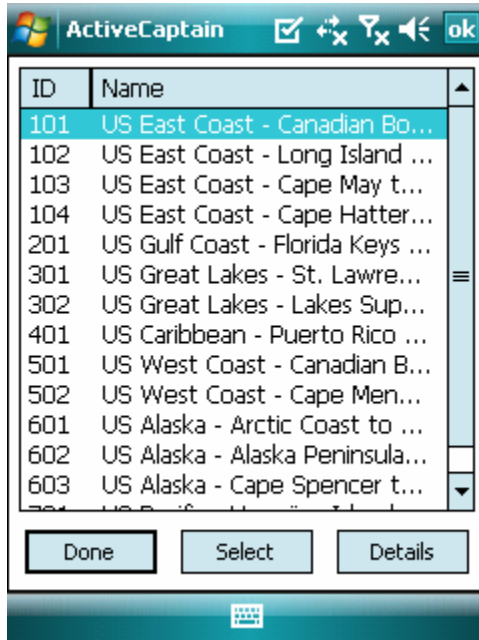


Chart Details

To obtain more details about a chart, select the chart in the Chart List and select the Details button. The Chart Details dialog will then show the Chart ID, Chart Name, Chart Scale and the edition number of the chart.

Select Done to close the dialog and return to the main chart display without changing charts.

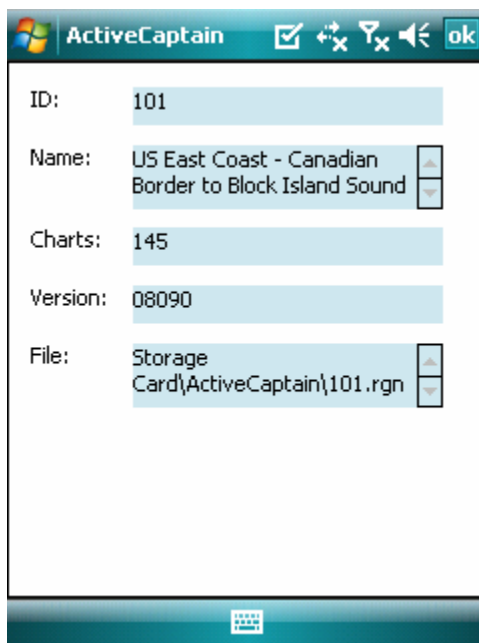
The Chart List can also be used to manually switch regions if you have purchased more than one region. At the top of the Chart List dialog is the name of the current region. To manually select a different region, select the Regions button and then select the desired region from the list. On returning to the Chart List, the list will contain charts from the newly selected region with a chart containing the currently displayed position. Select one of the new charts and select the Select button.



Regions List

In most cases, you shouldn't have to manually select a region. Panning a chart, double-tapping at a chart edge, using More Detailed Chart, and movement of the GPS will switch regions automatically if needed.

To view additional details about a region, select the region and select the Details button in the Region List dialog. This will display the Region ID, Region Name, the number of charts in the region, the version number and the file name.



Region Details

You can also display the Region Details dialog for the current region being used. Select the Region Details item in the Actions menu.

1.6 Import/Export

ActiveCaptain Mobile allows you to import or export MXF and RXF files containing waypoints and routes. MXF/RXF is a standard format used in nautical software and other conversion software. This lets you share your waypoints and routes with other ACM users or convert waypoints and routes for use with other navigation software. Access Import/Export from the Actions menu using the Exchange menu item.

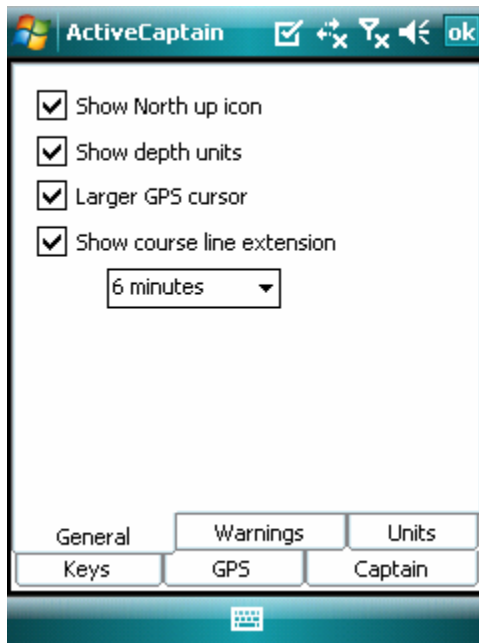
When you select Import, a list of all MXF and RXF files stored on your device will be displayed. Select the file you want and select the Import button. Imported waypoints and routes are not automatically displayed. Use the Waypoint List and Route List dialogs to display the waypoints and routes you would like to display on the charts.

Choosing Export will display a list of the stored routes or waypoints. Select Routes or Waypoints from the popup menu at the top of the dialog. Check the checkbox next to the waypoint(s) or route(s) you would like to export, and select the Export button. You will be prompted for a file name. The All or None buttons are shortcuts to selecting all items (or no items) in the list.

1.7 Preferences

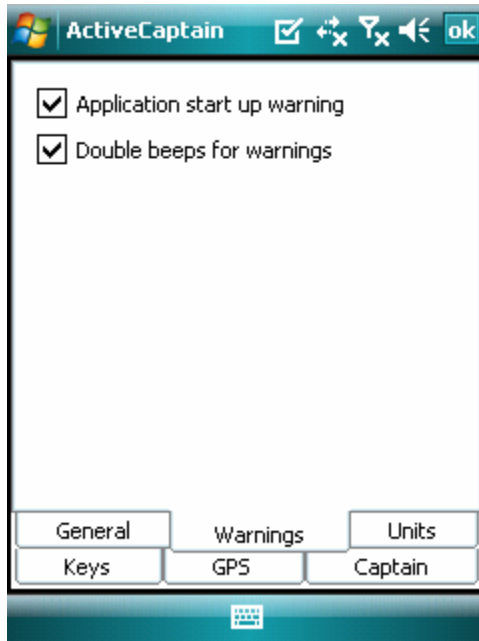
To change the saved settings for ACM, select the Preferences item from the Actions menu (or press the default P key). The tabs across the bottom of the screen allow you to select different categories of settings: General, Warnings, Units, Keys, GPS, or Captain.

1.7.1 General preferences



- | | |
|-----------------------|--|
| North up icon | Check this to show the North Up icon in the bottom left of the display. The North Up icon is a good way to verify the rotation of the display along with the rotation/skew of the chart. The North Up icon will always point to true North. |
| Depth units | Depth soundings on charts are displayed in feet, meters or fathoms. The units of measurement, or depth datum, are typically noted in the chart margin which might not be easily visible. The Depth Units Preference setting will show the depth units (if known) in the lower right corner of the screen: Feet, M (meters), Fa (fathoms) or FaFt (Fathoms and Feet - chart has both, review chart for proper datum). |
| Larger GPS cursor | Selects use of a larger GPS cursor. This is useful if you have a high resolution screen or if you would like the GPS cursor to be larger. |
| Course line extension | A line can be displayed from the GPS icon towards the direction of travel. You must be connected to a GPS for this feature to display. When you check the box, a popup menu appears allowing you to select the length of the course line extension. You can select this line based on distance or time. The units for distance are determined by the units chosen under Preferences/Units. Time-based course line extensions will be calculated from your average speed over ground. |

1.7.2 Warnings preferences

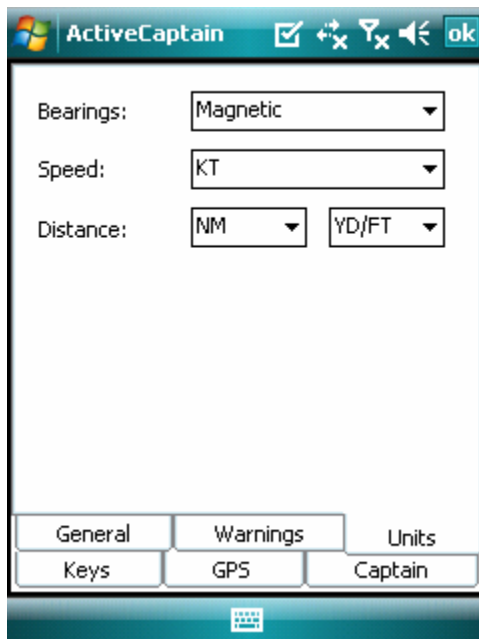


Application start up Displays a warning each time ACM starts.

Double beeps for warnings

Some Windows Mobile devices don't have an error "beep". For these devices it is helpful to distinguish a warning using a double beep. Warning beeps occur when you're at the limits of zooming or more/less detail and attempt to zoom again.

1.7.3 Units preferences



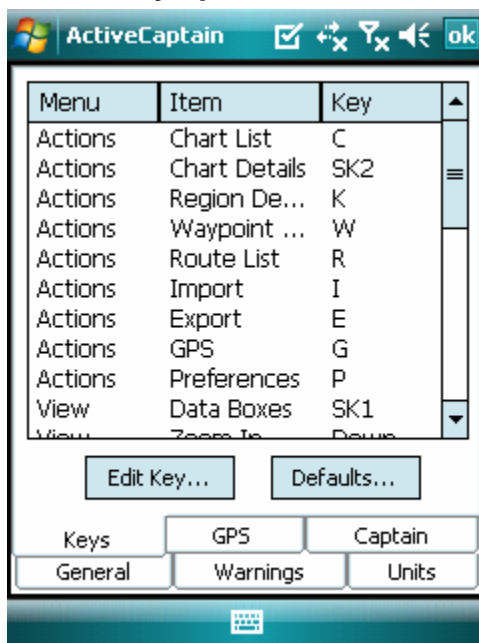
Bearings Choose whether your bearings should be measured from True or Magnetic North. To provide readings in Magnetic North, a variation amount is either added or subtracted, depending on your location on the globe. This variation, called magnetic variation or magnetic declination, is the angle between True North and the direction in which a compass needle points.

Magnetic variation is taken from the connected GPS unit (if the GPS provides this data), or else it is calculated from the chart itself (for charts of sufficient detail - 100,000 scale or lower). If no magnetic variation is available, the Data Box will show “no mag.”

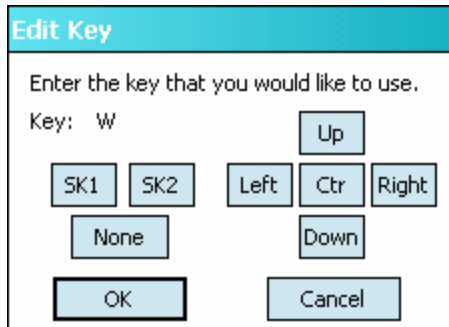
Speed KT (knots), MPH (miles per hour), or KPH (kilometers per hour).

Distance NM (nautical miles), MI (miles), or KM (kilometers). Smaller distances may be shown either in YD/FT (yards/feet) or M (meters).

1.7.4 Keys preferences

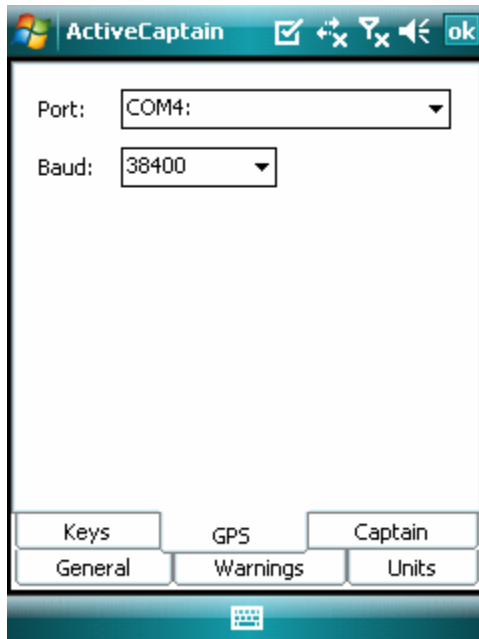


The Keys preferences panel displays the key shortcuts for the commands available within ACM. Many of the keys are predefined in the software. For example, selecting C will automatically bring up the Chart List. You can choose to change these key shortcuts to meet your personal preferences and needs. For example, different people think of zooming in as an Up key type of action instead of the default Down key mapping. The Keys tab allows you to change any of the key definitions.



To change a key definition, select the command from the list and select the Edit Key button. Enter the new key which you would like to assign to this command and select OK. If you select a key which is already used for another shortcut, a warning message will appear and allow you to override the other key definition. Selecting the Default button will reset all of the keys to the ActiveCaptain Mobile default settings. See Chapter 5.3 for a list of the default key definitions.

1.7.5 GPS preferences



The GPS preferences panel controls the settings for the GPS port and driver. Additional information on using ActiveCaptain Mobile with a GPS can be found in Chapter 3.

1.7.6 Captain preferences



The screenshot shows a Windows-style dialog box titled "ActiveCaptain". The title bar includes standard window controls (minimize, maximize, close) and an "ok" button. The main content area contains the following text and fields:

ActiveCaptain account - blank items will be requested before web site is accessed.

Email address:

Password:

At the bottom, there are six buttons arranged in two rows: "Keys", "GPS", "Captain" in the top row, and "General", "Warnings", "Units" in the bottom row. A small "Cancel" button is visible in the bottom right corner of the dialog box.

The Captain preferences panel provides your email address and password for the ActiveCaptain web site. This account information is required before you can access the web site for markers, perform a Find operation, or activate regions. If either of the fields is blank, you will be prompted to enter the information when you attempt to connect to the web site.

2.0 WAYPOINTS & ROUTES

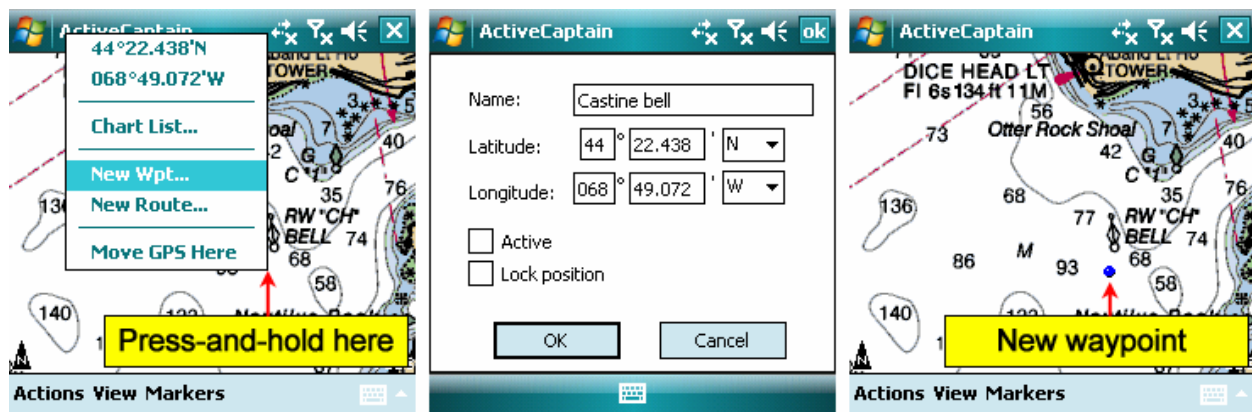
2.0 WAYPOINTS & ROUTES

Waypoints and routes are the basic navigation objects in ActiveCaptain Mobile. A waypoint is a single position (latitude, longitude). A route is a list of waypoints defining a path from one location to another.

2.1 Waypoints

2.1.1 Creating waypoints

ActiveCaptain Mobile allows you to place waypoints at points of interest on the chart. These waypoints are shown as blue circles.



To create a waypoint, press-and-hold the stylus on the chart location you'd like to mark until a popup menu appears. Select New Wpt. This opens the Waypoint Edit dialog.

Name	The name for the waypoint. When you first create a waypoint, the default name is "No Name". You should overwrite this with a name of your own choosing.
Latitude, Longitude	These are the coordinates of the point you selected with your stylus. If you would like to move the waypoint to a different lat/lon, you can change these coordinates (IMPORTANT: be sure to view this waypoint's new location on the chart before using it for navigation).
Active	Designates that the waypoint should be activated for following.
Lock position	Keeps the waypoint from being accidentally dragged out of place.

2.1.2 Moving waypoints

Unless a waypoint is locked (see above), you can move it by dragging it with the stylus. If you press-and-hold on the waypoint for about a second, the Waypoint popup menu will appear - to

close it, simply select anywhere outside the menu. You can also move a waypoint by manually editing the latitude/longitude position with the Waypoint Edit dialog.

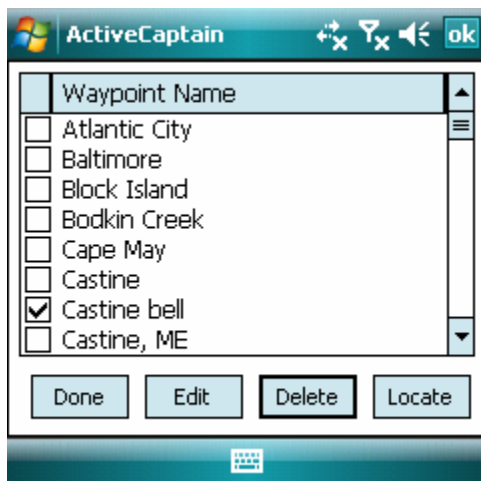
2.1.3 Waypoint popup menu



Waypoints are not labeled on the screen. You can always see a waypoint's name by pressing-and-holding the waypoint until a menu pops up. The top of the menu tells you the waypoint's name. Selecting the name item will open the Waypoint Edit dialog for the waypoint. Use the other menu items to perform functions on the waypoint (Delete, Hide, Lock, Unlock, Activate, Deactivate). The items in the popup menu change depending on the state of the waypoint.

2.1.4 Listing and editing waypoints

All your waypoints are displayed in the Waypoint List. It's a good idea to assign different names to your waypoints, so you can tell them apart. To view the list and make changes to any of your waypoints, select the Waypoint List item from the Actions menu (or press the W default key).



The waypoints are listed in alphabetical order.

Checkboxes	The checkbox next to each waypoint name indicates whether the waypoint is visible on the chart. This lets you keep the chart from becoming cluttered and allows you to focus on specific points. Up to 50 waypoints can be checked for display. To remove a waypoint from the display, clear the checkbox. A diamond symbol in the box indicates that the waypoint is active.
Done	Closes the Waypoint List dialog.
Edit	Opens the Waypoint Edit dialog on the selected (highlighted) waypoint so you can change its name, adjust the latitude/longitude position, lock its position, or activate it
Delete	Deletes the selected (highlighted) waypoint. A warning is given before the waypoint is actually deleted.
Locate	Closes the Waypoint List and centers the display on the selected waypoint location. If the waypoint was previously hidden it will automatically be restored to view. If the waypoint is not located on the chart that was previously viewed, a chart closest in scale to that chart is selected.

2.1.5 Activating a waypoint

Activate a waypoint to set a direct course for a single destination from your current GPS position. A blue line is drawn between the GPS cursor and the waypoint to show the course of travel.

To activate a waypoint, press-and-hold the stylus on the waypoint until the popup menu appears. Select Activate from the menu list. You can also activate a waypoint from the Waypoint Edit dialog (see 2.1.1).

Many of the Data Boxes items are calculated by information based on an active waypoint. See 3.5 for more information about Data Boxes.

IMPORTANT: Preview Entire Length of Travel Line

When setting course for a distant location, be sure to preview the entire length of the travel line to be certain it does not lead you over obstructions. In drawing the travel line, ActiveCaptain Mobile shows you the most direct, shortest route, but this does NOT take into consideration any possible obstructions or danger areas. If your final destination is some distance away, you may want to use multiple waypoints to break the trip into several shorter segments. You can also use a route to negotiate your way around intervening obstructions, such as any land masses, shallow areas, etc.

When you reach your destination waypoint - or if you want to change course - you can remove the blue travel line by pressing-and-holding the waypoint or chart background and selecting Deactivate. Or use the Waypoint List or Waypoint Edit dialog to clear the Active checkbox.

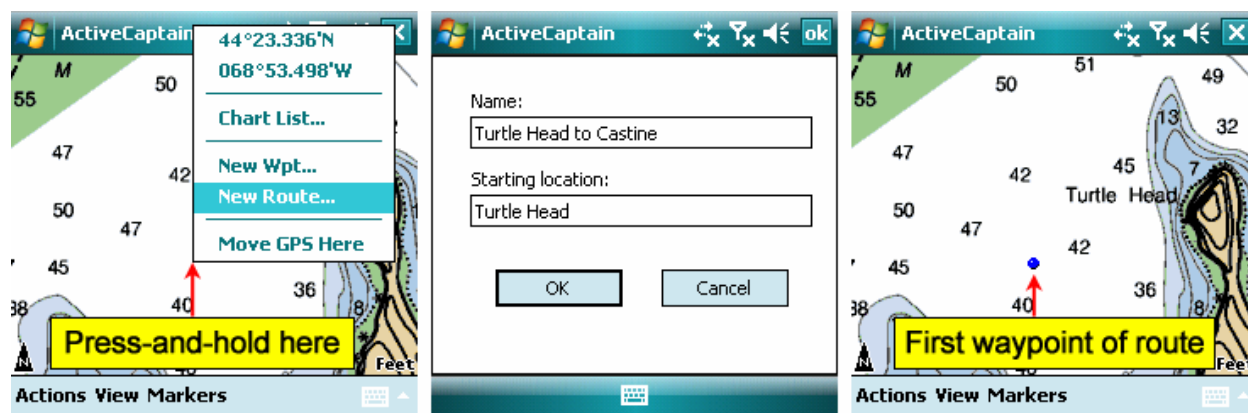
2.1.6 Locating a latitude/longitude position with a waypoint

There will be times when you want to locate a specific latitude/longitude position. Using a waypoint is a good way to do this. Create a new waypoint by pressing-and-holding the stylus on the chart background. Select New Wpt and change the name and latitude/longitude position. Now open the Waypoint List dialog (Actions > Waypoint List or press the default W key). Select the new waypoint and select the Locate button.

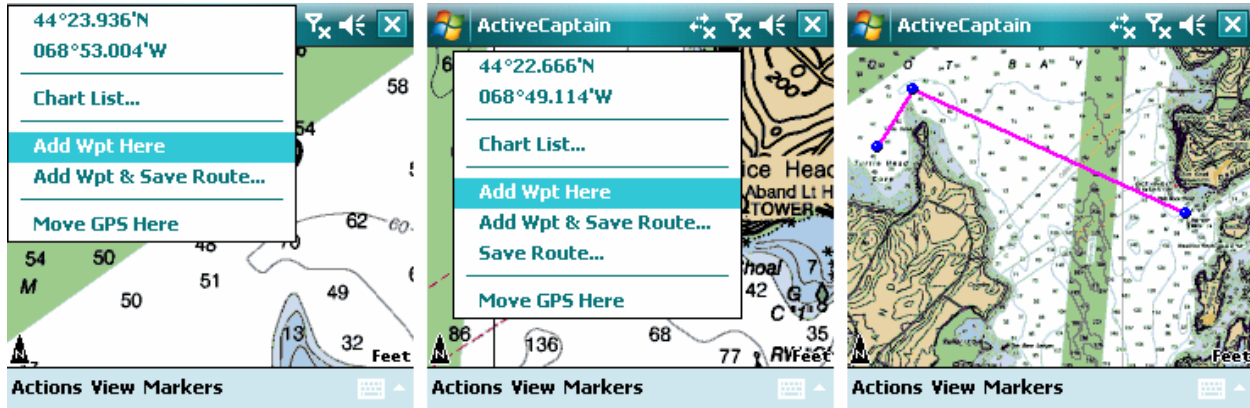
2.2 Routes

2.2.1 Creating routes

ActiveCaptain Mobile allows you to create a series of waypoints joined in sequence by lines. Each sequence of waypoints is called a route. Routes are used primarily to indicate paths of travel from one location to another.



To create a route, press-and-hold the stylus on the chart location where you'd like to set the starting location of the route. From the popup menu that appears, select New Route. This opens the New Route dialog. It's a good idea to replace the default "No name" with a name that you'll recognize. Under "Starting location" fill in something descriptive for the area where this route begins. What you write here will be used for the name of this route's starting waypoint. Selecting OK will create the route and display its starting location. A blue dot will be placed at the location you pressed.



Press-and-hold the stylus on the next location where you want to set the second waypoint and select Add Wpt Here from the popup menu. Continue in this way until you have finished adding waypoints and want to save the route you've created. A single route can contain up to 52 waypoints.

2.2.2 Saving routes



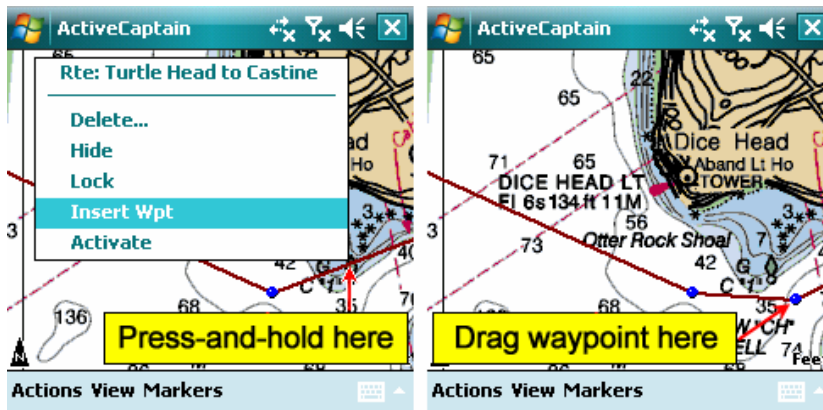
Use Add Wpt & Save Route from the popup menu to add the final point to the route and save the route. Use "Save Route" to save the route without adding the last point selected.

When you save the route, the End Route dialog will appear. This allows you to name the route's ending waypoint. Providing descriptive names for the starting and ending waypoints will assist you in navigating from the start to end especially when you reverse the route (see 2.2.11).

2.2.3 Moving waypoints in a route

You can use your stylus to drag waypoints and reposition them on the chart. This can be done while you're creating the route or after you've saved the route. As you move waypoints, the lines between them stretch and shrink as necessary.

2.2.4 Inserting waypoints in a route



To insert a new waypoint in a route, press-and-hold the line between any two waypoints and choose Insert Wpt. The new waypoint will be placed on the line where you pressed: you can then drag it to another location, and the line will follow along as needed. If you need to add a waypoint to the beginning or end of your route, press-and-hold the stylus on the line after the first waypoint or before the end waypoint and select Insert Wpt. Then adjust the two waypoints to their desired position.

2.2.5 Deleting waypoints in a route

If you want to remove a specific waypoint, press-and-hold your stylus on the waypoint and choose Delete Wpt. You will be asked for confirmation before it is deleted.

2.2.6 Locking a route

When you have created a route and know that all of the waypoints are properly positioned, it's a good idea to lock the route. Locking the route prevents the waypoints from accidentally being moved on your chart. You can lock a route with the Route Edit dialog (see 2.2.8) or by pressing-and-holding the stylus anywhere along the route and selecting Lock from the popup menu.

2.2.7 Listing routes

All of your routes are displayed in the Route List. To view the list and/or make changes to any of your routes, select the Route List item from the Actions menu (or press the R default key).

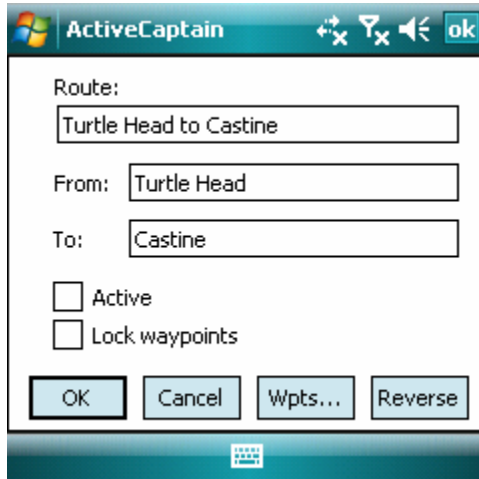


The routes are listed in alphabetical order.

Checkboxes	The checkbox next to each route name indicates whether the route is visible on the chart. Up to 3 routes can be checked for display. To remove a route from display, clear the checkbox. A diamond symbol in the box indicates that the route is active.
Done	Closes the Route List dialog.
Edit	Opens the Route Edit dialog on the selected (highlighted) route for making more in-depth modifications.
Delete	Deletes the selected (highlighted) route. A warning is given before the route is actually deleted.
Locate	Closes the Route List and centers the display on the first waypoint location of the selected route. If the route was previously hidden it will automatically be restored to view if there were fewer than three routes already visible. If the route is not located on the chart that was previously viewed, the chart closest in scale to that chart is selected.

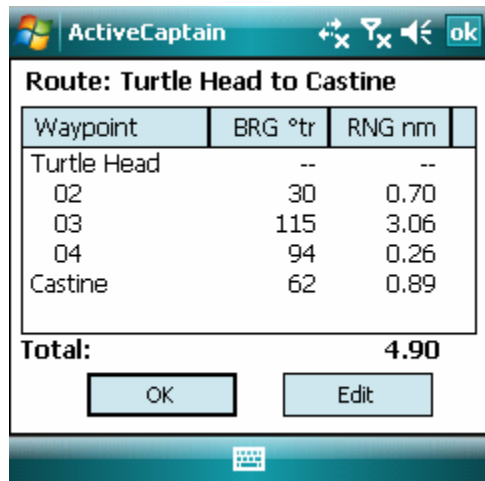
2.2.8 Editing routes

Open the Route Edit dialog by highlighting a route in the Route List and selecting Edit. A shortcut to the Route Edit dialog is also available by pressing-and-holding directly on any waypoint or line segment in a route and selecting the route's name at the top of the popup menu.



Route	Allows you to change the name of the route.
From	Allows you to change the name of the starting waypoint.
To	Allows you to change the name of the ending waypoint.
Active	Designates that the route should be activated for following. The direction of travel is between the From waypoint and the To waypoint.
Lock waypoints	Keeps the waypoints in the route from being accidentally dragged out of place.
Wpts...	Opens the Route Waypoints List dialog (see 2.2.9) showing all of the waypoints in the route. This dialog is a great way to find out the total distance of a route. You can also edit individual waypoints from this dialog.
Reverse	Reverses the From and To locations specifying the direction of travel when the route is activated.

2.2.9 Editing waypoints in routes



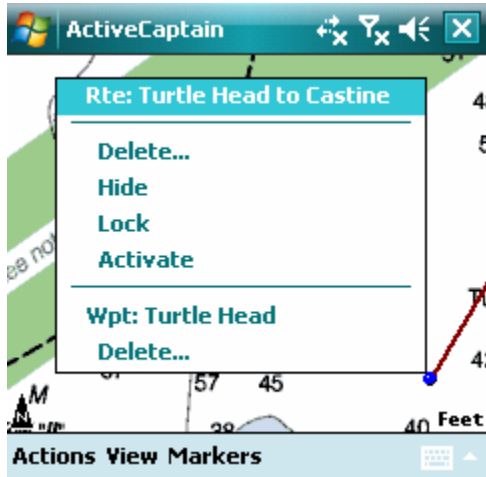
Access this dialog by selecting the Wpts button from the Route Edit dialog (see 2.2.8). This dialog provides a list of all waypoints in a route and the total distance for the route. Waypoints in the middle are automatically numbered.



Select one of the waypoints and then select the Edit button to manually edit the latitude/longitude position of the waypoint. You can also open this dialog for a waypoint in a route by pressing-and-holding the stylus on a waypoint and selecting the “Wpt:” name or number near the bottom of the popup menu.

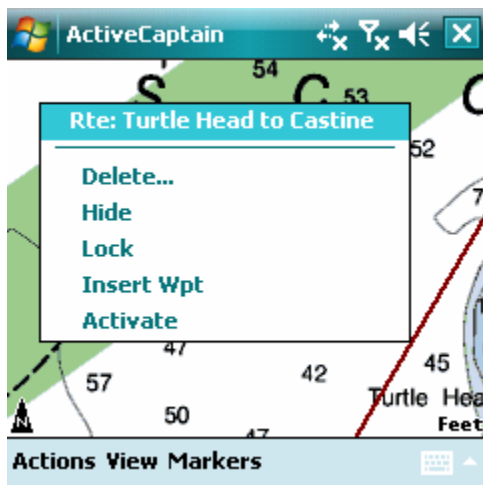
2.2.10 Route popup menus

There are many ways to access the different parameters of a route. It's common to access route information from the Route List dialog and edit a selected route by selecting the Edit button (see 2.2.8). In addition, many of the route parameters can be obtained by the popup menus.



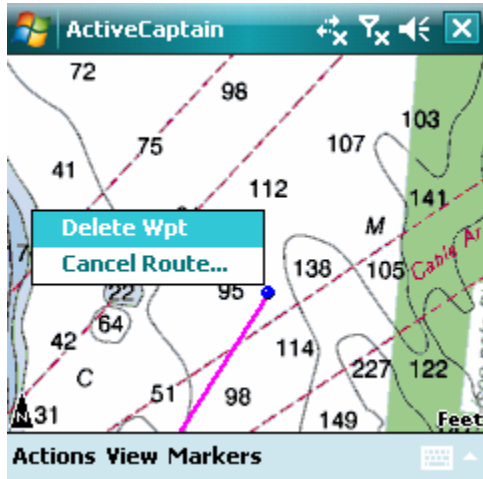
Pressing-and-holding the stylus on a waypoint of a saved route produces a popup menu with the following items:

Rte: (name)	Displays the name of the route. Selecting this item will open the Route Edit dialog (see 2.2.8) on the route.
Delete...	Deletes the entire route after a confirmation dialog.
Hide	Hides the entire route. You can make it visible again by using the Route List dialog (see 2.2.7) and checking the checkbox next to the route.
Lock/Unlock	Sets the lock state of the route. If the route is not currently locked, Lock will be displayed. If the route is currently locked, Unlock will be displayed.
Activate/Deactivate	Activates the route if it is currently not activated (see 2.2.11). Deactivates the route if it is currently active.
Wpt: (name/#)	The name or number of the waypoint in the route. Selecting this item is a shortcut to the Route Waypoint Edit dialog (see 2.2.9)
Delete...	Deletes the waypoint from the route after a confirmation dialog.
Skip Wpt	Only displayed if the waypoint selected is the currently active waypoint in the activated route. Selecting this item will skip this waypoint and move to the next waypoint in the route's path.
Goto Wpt	Only displayed if the route is active and the waypoint selected is not the currently active waypoint. Selecting this item will change the currently active waypoint to the waypoint that was used to display the popup menu.



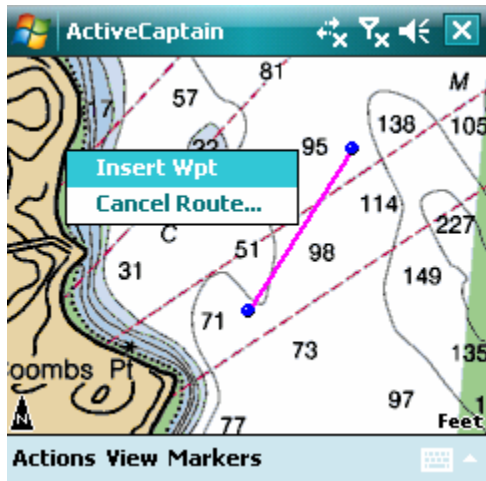
Pressing-and-holding the stylus on a line segment of a saved route produces a popup menu with the following items:

Rte: (name)	Displays the name of the route. Selecting this item will open the Route Edit dialog (see 2.2.8) on the route.
Delete...	Deletes the entire route after a confirmation dialog.
Hide	Hides the entire route. You can make it visible again by using the Route List dialog (see 2.2.7) and checking the checkbox next to the route.
Lock/Unlock	Sets the lock state of the route. If the route is not currently locked, Lock will be displayed. If the route is currently locked, Unlock will be displayed.
Insert Wpt	Adds a new waypoint on the line segment where the stylus was pressed if the route is unlocked. After the waypoint is inserted, drag it to the desired location.
Activate/Deactivate	Activates the route if it is currently not activated (see 2.2.11). Deactivates the route if it is currently active.



Pressing-and-holding the stylus on a waypoint of a route being created produces a popup menu with the following items:

- | | |
|-----------------|--|
| Delete Wpt | Only displayed if the route has more than 1 waypoint defined. Deletes the waypoint in the route being created. |
| Cancel Route... | Cancels the creation of the new route after a confirmation dialog. |



Pressing-and-holding the stylus on a line segment of a route being created produces a popup menu with the following items:

- | | |
|-----------------|--|
| Insert Wpt | Adds a new waypoint on the line segment where the stylus was pressed. After the waypoint is inserted, drag it to the desired location. |
| Cancel Route... | Cancels the creation of the new route after a confirmation dialog. |

2.2.11 Activating a route

Activate a route to set a path from the routes starting waypoint to its ending waypoint from your current GPS position. An active route's line segments are drawn in bright red. A blue line is drawn between the GPS cursor and the active waypoint in the route.



To activate a route, press-and-hold the stylus on the route until the popup menu appears. Select Activate from the menu list. You can also activate a waypoint from the Route Edit dialog (see 2.2.8). When you activate a route with the popup menu, the Activate Route dialog will be displayed allowing you to set the starting and ending positions for the route. Use the Reverse button to switch locations when returning along the route's path.

Many of the Data Boxes items are calculated by information based on an active route. See 3.5 for more information about Data Boxes.

A blue line will appear on the screen, connecting the GPS Icon to the active waypoint/route. The line shows you what direction you need to travel in order to reach your destination.

IMPORTANT: Preview Entire Length of Travel Line

When setting course for a distant location, be sure to preview the entire length of the travel line to be certain it does not lead you over obstructions. In drawing the travel line, ActiveCaptain Mobile shows you the most direct, shortest route between waypoints, but this does NOT take into consideration any possible obstructions or danger areas. Make sure to check all parts of the route carefully with the most detailed charts before following it.

When you reach the ending waypoint of the route - or if you want to change course - you can remove the blue travel line by pressing-and-holding the route or chart background and selecting Deactivate. Or use the Route List to select the route, select Edit and clear the Active checkbox.

2.2.12 Measuring distances with routes

Routes provide a good way to measure distances on a chart. To measure a distance, start by

creating a route along the path you would like to measure. You can use as many waypoints as you need to cover the entire distance. To see the length of the route, press-and-hold directly on any waypoint along the route or the route line, and select the route name at the top of the popup menu. The Route Edit dialog will appear, select the Wpts... button. The Route Waypoints dialog displays the distance between each waypoint, as well as the total distance of the route.

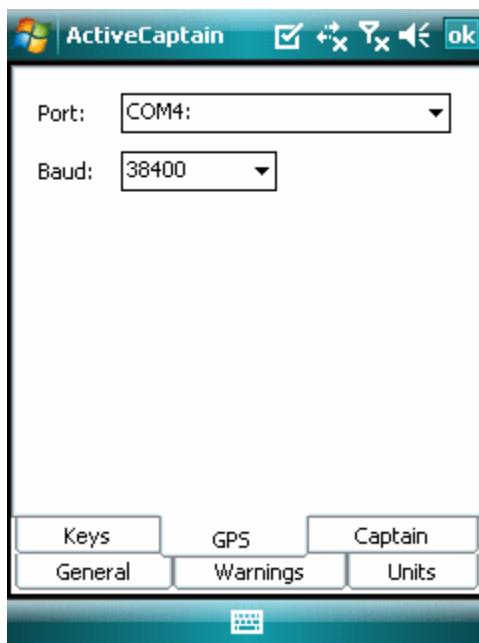
3.0 ADDING A GPS (Optional)

3.0 ADDING A GPS (OPTIONAL)

A GPS is not required for ActiveCaptain Mobile but if you have one, there are many more capabilities available to you. A GPS provides your current position and allows the software to plot your position on a nautical chart. As your boat moves through the water, your position will be updated on the display.

3.1 Settings and configuration

The GPS settings and configuration are available under the Preferences dialog. Select the GPS tab at the bottom. Alternately, select the GPS item from the Actions menu (or press the G key by default) and select the left soft key labeled Settings...



The GPS settings require selecting a port where the GPS is connected and optionally a baud rate.

- | | |
|------|--|
| Port | The port where the GPS is connected. The first item is labeled None. Selecting that will turn off all GPS connectivity. Selecting the other COM ports will connect to the associated port. Bluetooth COM ports will have a “Bluetooth” label. If your Windows Mobile device has an internal GPS, the last item in the list will be GPS Intermediate Driver (GPSID). If you have an internal GPS, you should use the GPSID as the port. |
| Baud | The baud rate speed used to connect to the GPS. For Bluetooth-connected GPS’s, the baud generally doesn’t matter. For serially-connected GPS’s, the baud rate must match the GPS baud rate. Consult your GPS documentation for baud rate specifications. |

Once you have specified the settings for the GPS and selected OK, ActiveCaptain Mobile will attempt to connect to the GPS. When you quit the application and re-start it in the future, it will remember your GPS settings and automatically attempt to re-connect to the GPS.

3.1.1 Configuring a Bluetooth GPS in Windows Mobile

Configuring a Bluetooth GPS in Windows Mobile requires multiple steps. Consult the documentation for your particular device before attempting to configure it for Windows Mobile. What follows are the basic requirements for setting up a Bluetooth GPS with Windows Mobile.

To configure a Bluetooth GPS in Windows Mobile, you must pair the GPS with your device and create an outgoing COM port to bind the GPS with:

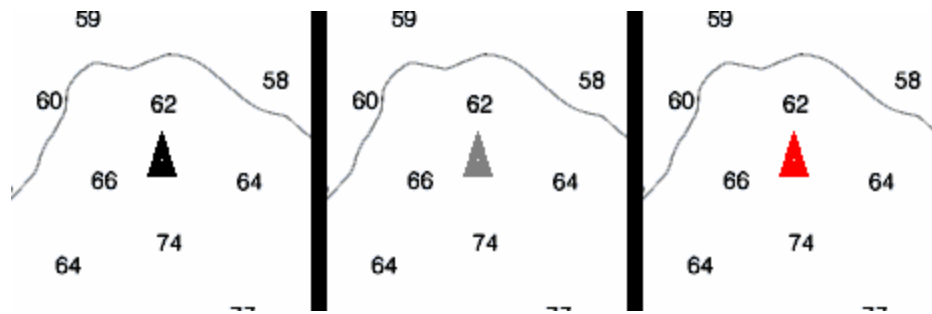
1. Select Start > Settings > Connections > Bluetooth.
2. Under the Mode tab, make sure that the “Turn on Bluetooth” checkbox is checked.
3. Under the Devices tab, select “Add new device...” from the list. Your device will search for Bluetooth devices in your area. Make sure your GPS is turned on and in proximity (within 30 feet).
4. Select your GPS in the device list. Select Next.
5. Enter the passcode for your GPS. Consult the documentation for your GPS to determine the passcode. Typical passcodes for GPS devices are: “0183” or “0000” or “1234”. Select Next after you have entered the passcode.
6. A GPS pairing will be attempted. If it succeeds, select the checkbox for Serial Port for the partnership settings. Select Finish.
7. Now you need to bind an outgoing COM port to the GPS. Select the COM Ports tab from the Bluetooth settings.
8. Select New Outgoing Port.
9. Select the GPS to bind to the port. Select Next.
10. Select a COM port to bind the port. Don’t use COM0 - select any other port that isn’t currently being used by your device. Select Finish.

Now you can select the COM port configured in step 10 with the ActiveCaptain Mobile GPS settings.

3.2 GPS cursor

The GPS cursor, shaped like a triangle, indicates your location. As you move, the GPS cursor moves across the chart. The triangle points in the general direction of your travel (assuming your GPS is reporting it).

The color of the GPS icon indicates the validity of your GPS position. In order to accurately report your location, your GPS depends on communication with the satellites in the GPS (Global Positioning System) network. The strength of the GPS signal depends on the number and strength of satellite signals received.



Black Your GPS is on, configured properly, and sending valid position data. The GPS cursor is a valid representation of your current location.

Gray Caution - position data is not valid. Your GPS is on, configured properly, but has not acquired enough satellite data to determine a precise position. The position shown is the last known position and does not necessarily represent your true location. You should not rely upon a gray GPS cursor for navigational use.

The GPS cursor is often gray when you first start your GPS and it is acquiring satellites. If it turns gray after a valid position has been fixed (black GPS cursor), you should immediately take steps to reestablish satellite communication: move away from tall obstructions in order to give the GPS a clear view of the sky. Once your position has been reestablished, the GPS cursor will turn black

Red There is no GPS connection. The GPS cursor is red whenever your GPS is turned off or is not in use. A red cursor may also mean that your GPS isn't configured properly under Actions > Preferences > GPS. The position shown is the last known position and does not necessarily represent your true location. You should not rely upon a red GPS cursor for navigational use.

The location of the GPS cursor is updated whenever the GPS provides new data - typically once per second. The GPS cursor color is updated every five seconds. Make sure your GPS unit has a

clear view of the sky at all times, so it can maintain satellite communication for accurate positioning.

3.3 Follow Mode

3.3.1 Using Follow Mode

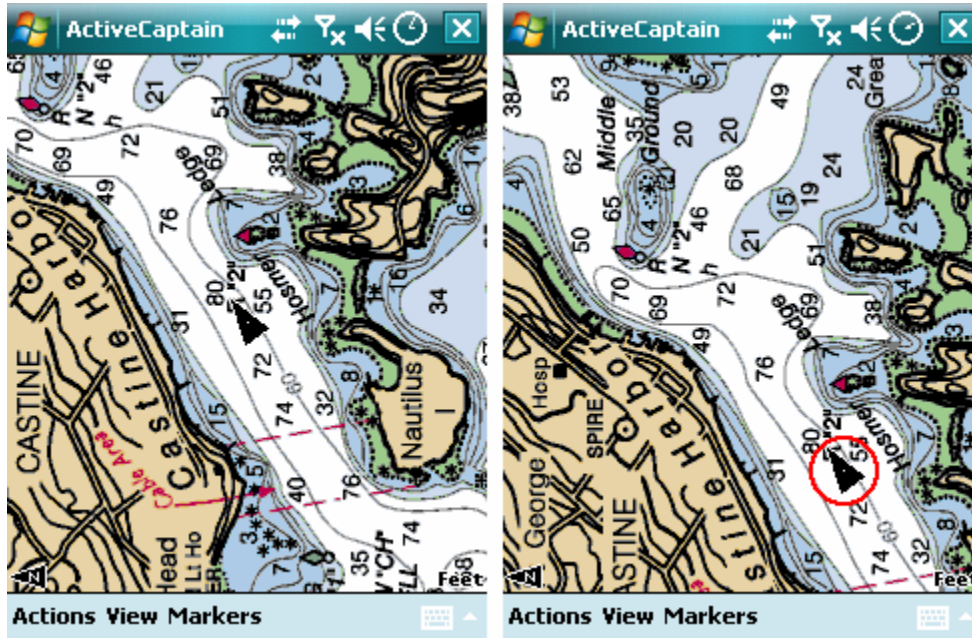
Follow Mode keeps the GPS cursor locked in the center of the display. As you move, the GPS cursor will remain in the center and the chart will pan underneath.

When you want to quickly access Follow Mode, press the shortcut key on your Windows Mobile device. The default key is the center button of the Windows Mobile Up/Down/Left/Right navigation pad. When you enter Follow Mode, a chart that best matches the scale of your current chart will be opened that displays the position of the GPS.

You can also enter Follow Mode by selecting the Follow Mode item from the View menu.

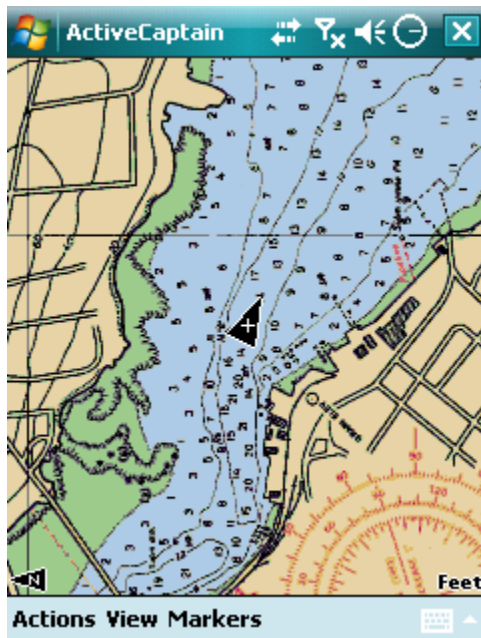
After entering Follow Mode, select Go Back from the View menu to return to the position you were viewing when Follow Mode was entered. This allows you to explore other locations while quickly returning to the GPS location and jumping back to the place you were exploring. The default key for Go Back is the B key.

If your GPS position reaches the edge of a chart while in Follow Mode, ActiveCaptain Mobile will automatically open the adjacent chart. If more than one chart is available for the adjacent area, ActiveCaptain Mobile will select the chart whose scale best matches the scale of the previous chart. However, you don't have to wait for ActiveCaptain Mobile to open the next chart for you - you can open it yourself by double-tapping outside the chart boundary. This prevents you from blindly entering a new coverage area.



The quickest way to tell if you are currently in Follow Mode is to look at the GPS cursor. In follow mode, there is no red circle drawn around the GPS cursor. Whenever you are not in Follow Mode, a red circle is drawn around the cursor as a warning that the GPS cursor is not locked in the center with Follow Mode.

3.3.2 Follow max detail



Follow Max Detail is a Follow Mode enhancement. In addition to keeping the GPS cursor in view, Follow Max Detail ensures that your GPS position is always displayed on the most detailed chart available.

Select the Follow Max Detail item from the View menu to enter this mode. ActiveCaptain Mobile will automatically switch to the most detailed chart scale available for your current GPS location. A plus sign within the GPS Icon indicates Follow Max Detail.

Follow Max Detail is especially handy whenever you approach a harbor entrance, inlet, etc. for which you have detailed coverage; ActiveCaptain Mobile will automatically open the detailed chart.

3.3.3 Actions that break follow mode

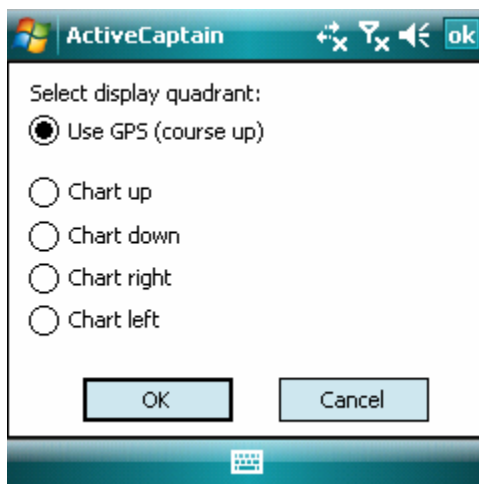
Follow Mode is immediately deactivated if you take any action that moves the GPS cursor manually. This includes:

- ◆ Panning the chart by dragging it with the stylus or your finger;
- ◆ Opening a chart that doesn't contain the GPS position;
- ◆ Re-centering the chart by double-tapping the stylus.

Follow Max Detail is immediately reduced to standard Follow Mode if you purposely switch to a different chart scale. You can still zoom in and out without breaking Follow Max Detail. You will also return to standard Follow Mode by selecting the Follow Mode item from the View menu or by pressing its shortcut key (Ctrl by default).

3.4 Display Rotation

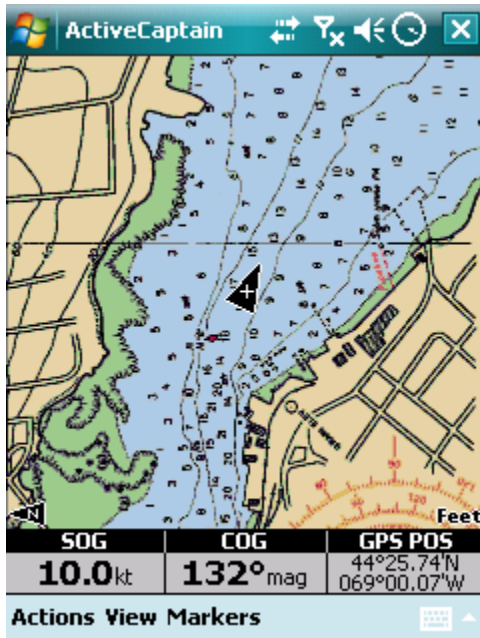
Select the Display Rotation item from the View menu to display the Display Rotation dialog. You can also display this dialog by pressing-and-holding on the North Up icon if it is displayed. And of course, there is a shortcut key defined for Display Rotation too (defaults to the T key).



Use Display Rotation to specify how chart rotation is handled. You can force rotation to a specific quadrangle based on the orientation of the original chart. Select Use GPS (course up) to automatically rotate the display based on the orientation of the original chart and the course angle

provided by the GPS. Using this mode will keep the GPS icon pointing in an upward direction as you turn.

3.5 Data Boxes



ActiveCaptain Mobile can display three Data Boxes along the bottom of the screen. You can customize the Data Boxes to show different kinds of information. The information is updated automatically as it is received or calculated. Toggle the Data Boxes on and off by selecting the Data Boxes item from the View menu. The default key shortcut for this is the left soft key (SK1).

There are thirteen types of information that can be displayed in each Data Box. There are two ways to specify the information you would like in a Data Box:

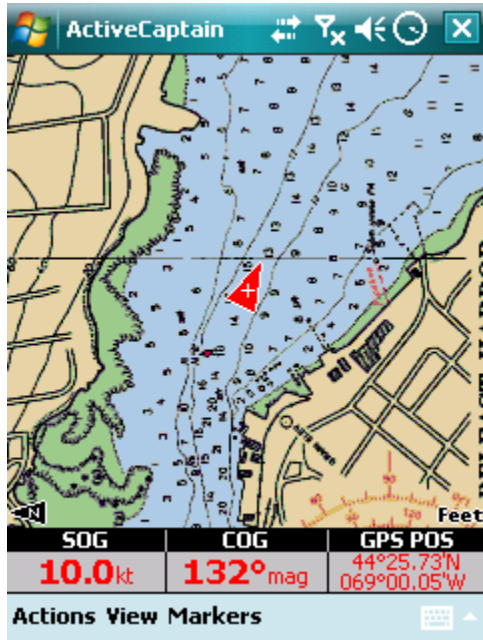
- ◆ Press-and-hold the Data Box until a popup menu appears. The popup menu lists the thirteen available data types. Select the one you want for that Data Box.
- ◆ Repeatedly tap a Data Box to “scroll” through the available data types. Each time you tap the box, it will show a different type of data. Stop tapping when you reach the data type you want.

The following Data Box information types are available:

SOG	Speed Over Ground. The SOG as reported by the GPS.
AVE SOG	Average Speed Over Ground. The average speed during the last 30-60 seconds (approx).

COG	Course Over Ground. The general direction of travel, in degrees, as reported by the GPS.
GPS POS	GPS Position. The latitude and longitude currently reported by the GPS.
WPT RNG	Waypoint Range. The distance between your current GPS position and the active waypoint.
WPT BRG	Waypoint Bearing. The bearing to follow to reach the active waypoint from your current GPS position.
WPT TTG	Waypoint Time to Go. The approximate amount of time it will take to reach the active waypoint at your present speed. This is calculated by dividing WPT RNG by AVE SOG.
PEN RNG	Pen Range. Distance from the GPS cursor to the last place you tapped your stylus on the display.
PEN BRG	Pen Bearing. Heading, in degrees, from the GPS cursor to the last place you tapped your stylus on the display.
PEN POS	Pen Position. The latitude and longitude of the last place you tapped your stylus on the display.
RTE XTE	Route Cross-Track Error. The distance you must travel to return to the route leg. An arrow preceding the distance number tells you whether you need to turn left or right to get back on course.
RTE DTG	Route Distance to Go. The approximate distance left to travel in the route you're following.
RTE TTG	Route Time to Go. The approximate amount of time it will take to reach the final waypoint in the route you're following, assuming your present speed remains constant. (Calculated by dividing RTE DTG by AVE SOG).

The information shown in most Data Boxes depends on the accuracy of your GPS signal. If your GPS signal is weakened or lost, the information in your Data Boxes may no longer be accurate.



In some cases when data cannot be updated, old GPS data will still be shown, but will be drawn in red. Data in red is not current - it is historical. It does not describe current conditions and should not be relied upon for any navigational decisions. Some Data Boxes may go completely blank when information is unavailable.

Final miscellaneous notes on Data Boxes:

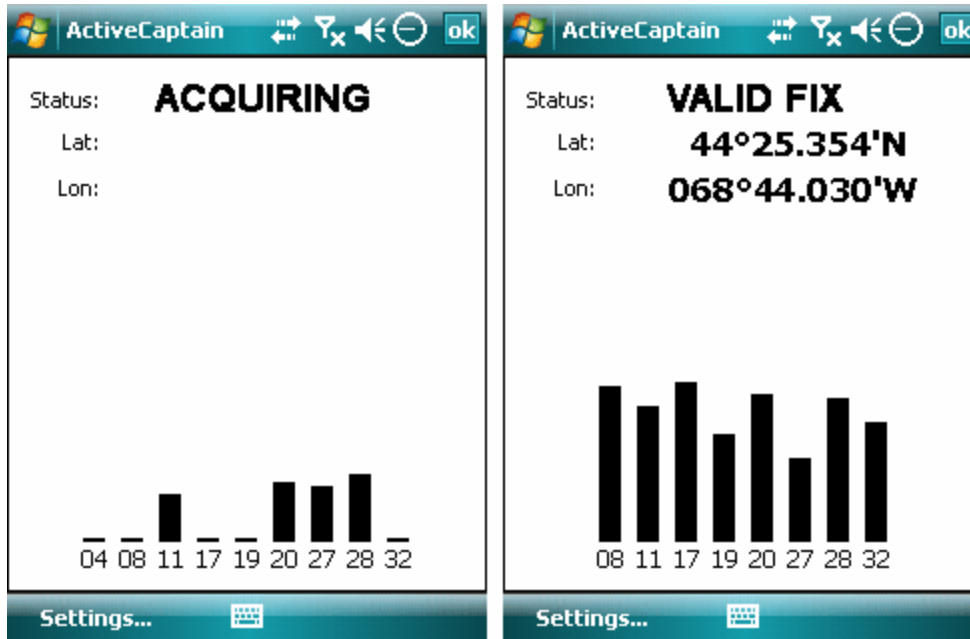
- ◆ To change the units of measurement used for Data Boxes, use Actions > Preferences > Units.
- ◆ When the Data Boxes are showing, there is a little less screen space available for chart display. When you turn Data Boxes on, the chart will shift slightly upward in order to re-center on the same point as the previous (larger) chart view.
- ◆ Showing AVE SOG (Average Speed Over Ground) requires approximately 30-60 seconds of continuous GPS data. Until 30-60 seconds of continuous data is received, the average will be a moving average based on the data collected.

3.6 Add Wpt Here

If you want to create a waypoint at the current GPS position, there is a shortcut key defined for this purpose. By default it is the H key (for “here”). This will open the Waypoint Edit dialog with the current latitude/longitude of the GPS (see 2.1.1). You should enter an appropriate name for the waypoint before selecting OK to save the waypoint.

Use Add Wpt Here to save your current position as a waypoint. This is often the perfect thing for saving an anchor position when anchoring, for example.

3.7 GPS status



Selecting the GPS item from the Actions menu opens the GPS Status dialog. This dialog shows the signal strength of each satellite being tracked by the GPS. The GPS generally requires three or more satellites with high signal strength in order to fix a position.

Some Windows Mobile devices with internal GPS's do not provide satellite signal strength data until a position fix has been obtained.

4.0 ACTIVECAPTAIN MARKERS & FIND

4.0 ACTIVECAPTAIN MARKERS & FIND

With ActiveCaptain Mobile you can display markers from the ActiveCaptain web site directly on NOAA charts. You can also find positions by location name, marina name, or waterway mile marker (the Atlantic ICW, for example). You will need an Internet connection on your mobile phone in order to access these features.

NOTE: Additional charges from your phone plan may result from using the Internet connectivity with ActiveCaptain Mobile. Make sure you understand your capabilities and costs of connecting to the Internet from your phone.

4.1 Types of markers

Markers are accessed under the Markers menu. The ActiveCaptain web site has three basic marker types:



- | | |
|-------|--|
| Red | Marine facilities such as marinas, fuel docks, and repair facilities. |
| Green | Anchorage. |
| Blue | “Local Knowledge” positions of bridges, locks, boat ramps, inlets, marine stores, Wal-Mart’s, etc. |

4.2 Retrieving markers

Select one of the “retrieve” items from the Markers menu to download markers for the area currently being viewed. When you retrieve markers, ActiveCaptain Mobile will connect to the Internet to access the ActiveCaptain web site. If you have entered your Captain email address and password under Preferences, ActiveCaptain Mobile will automatically connect and download the markers. Otherwise, you will be prompted to enter the missing information.

The different retrieve items in the Markers menu will retrieve the following types of markers in the displayed area:

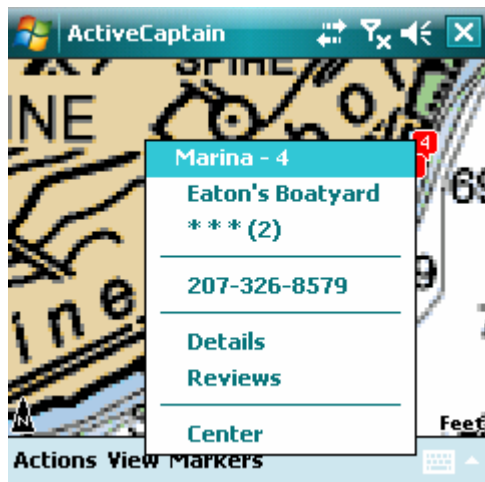
Retrieve All...	Retrieves all types of markers. This will usually be the way you'll retrieve markers. By default, the shortcut key for this is A (all).
Retrieve Marinas...	Retrieves only the marina markers.
Retrieve Anchorages...	Retrieves only the anchorage markers.
Retrieve LK	Retrieves only the local knowledge markers.

If you would like to clear the display from all markers, select the Remove Markers item from the Markers menu. This is helpful to quickly unclutter your screen.

4.3 Marker popup menus

Pressing-and-holding on a marker will produce a popup menu showing the name of the marker, basic information about the marker, and commands to access more in-depth information about the marker.

4.3.1 Marina (red) popup menu



Marina markers have the following items in the popup menu:

Marina - #	Shows that this is a marina. The number is the index of the marker, cross-referenced in the marker list (see 4.4). Selecting this item displays a simple marker dialog and allows access to details, reviews, and centering.
marina name	The name of the marina. Selecting this item also displays the simple marker dialog.

stars (reviews)	The average number of stars the marina has received for reviews along with the number of reviews received in parenthesis. Marinas can receive between 1 (poor) and 5 (excellent) stars. If no reviews have been written for this marina, “No Rating” will be displayed.
phone number	The phone number for the marina. Selecting this item allows you to dial the marina. You’ll get a chance to confirm dialing before the marina will be called. You can also edit the number or select which number to dial if there are multiple phone numbers for the marina.
Details...	Selecting this item displays the Details dialog (see 4.5.1).
Reviews...	Selecting this item displays the Reviews dialog (see 4.6.1). If the marina has no reviews, this item won’t appear in the popup menu.
Center	Selecting this item will center the chart on the marker. This is useful when you want to zoom in and out and keep the marker perfectly centered.

4.3.2 Anchorage (green) popup menu



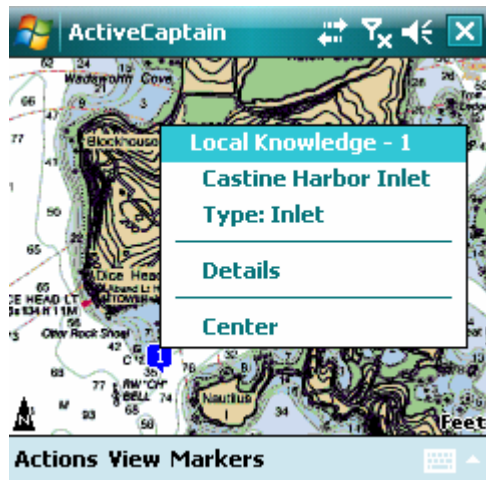
Anchorage markers have the following items in the popup menu:

Anchorage - #	Shows that this is an anchorage. The number is the index of the marker, cross-referenced in the marker list (see 4.4). Selecting this item displays a simple marker dialog and allows access to details, reviews, and centering.
anchorage name	The name of the anchorage. Selecting this item also displays the simple dialog.
stars (reviews)	The average number of overall stars the anchorage has received in reviews along with the number of reviews received in parenthesis. Anchorages can receive between 1 (poor) and 5 (excellent) overall stars. All anchorages

have at least one review.

Details...	Selecting this item displays the Details dialog (see 4.5.2).
Reviews...	Selecting this item displays the Reviews dialog (see 4.6.2).
Center	Selecting this item will center the chart on the marker. This is useful when you want to zoom in and out and keep the marker perfectly centered.

4.3.3 Local Knowledge (blue) popup menu



Local Knowledge markers have the following items in the popup menu:

LK - #	Shows that this is a Local Knowledge marker. The number is the index of the marker, cross-referenced in the marker list (see 4.4). Selecting this item displays a simple marker dialog and allows access to details and centering.
LK name	The name of the Local Knowledge marker. Selecting this item also displays the simple marker dialog.
Type: type	The type of the Local Knowledge marker (Bridge, Inlet, Boat ramp, etc). The types available are the same as on the ActiveCaptain web site.
Details...	Selecting this item displays the Details dialog (see 4.5.3).
Center	Selecting this item will center the chart on the marker. This is useful when you want to zoom in and out and keep the marker perfectly centered.

4.4 Marker List



Selecting Marker List from the Markers menu displays a list of all markers currently displayed on your screen. Markers are listed in alphabetical order with a number and abbreviation of the marker type next to each name. The number corresponds to the marker displayed on the chart. To the right of the marker name is the average number of stars the marker has received (marinas and anchorages) and the number of reviews in parenthesis.

When you select a marker from the list, the full marker name will appear at the bottom of the screen.

The buttons at the bottom provide a set of commands:

- | | |
|---------|---|
| Done | Closes the Marker List dialog. |
| Details | Opens the Marker Details dialog on the marker selected in the list. |
| Reviews | Opens the Marker Reviews dialog on the marker selected in the list. |
| Center | Closes the Marker List dialog and centers the display on the marker selected in the list. If the marker is not located on the chart that was previously viewed, a chart closest in scale to that chart is selected. |

4.5 Details



The Marker Details dialog provides in-depth details about a single marker. In order to obtain the details, the ActiveCaptain web site is accessed for the information.

The Marker Details dialog depends on the type of marker being accessed. At the top will be popup menus for the different categories of detail items. Marinas have so many detail items (over 100) that two popups are used: Section and Group. Anchorages and Local Knowledge markers only have Group popup menus. The categorization mimics the way that the detail data is displayed on the ActiveCaptain web site details window so it should be familiar to you.

Each Marker Details dialog has a main text area that shows the text of the detail group selected. Below this field are buttons providing a set of commands:

Done	Closes the Marker Details dialog.
left arrow	Switches to the previous field that has detail data.
right arrow	Switches to the next field that has detail data.
Reviews	Opens the Marker Reviews dialog on the marker.
Edit	Allows you to edit the detail data for updating the ActiveCaptain web site. This is an important component of ActiveCaptain Mobile but isn't enabled yet. It will be included as a free update in a later release.

Using the left and right arrow buttons is the quickest way to see all of the details for a marker. For marinas especially, the arrow buttons skip over fields that currently have no current information and allow you to quickly see the data available. At any time, you can also select entries in the popup menus at the top to manually view a particular detail item.

SPECIAL NOTE

Any text displayed in the field of the Marker Details dialog can be selected with the stylus by dragging across the text desired. This selected text can be copied to the clipboard or dialed by selecting the left soft key labeled Copy. A menu with two items will be displayed:

Copy Selection	Copies the selected text to the clipboard. It can then be later pasted into another application. This is often helpful if a web site URL is referenced and you would like to open that page in the device's web browser.
Dial Selection...	Dials the number selected after confirming it and allowing you to edit the number. This is often helpful when a phone number is embedded in one of the detail fields.

4.5.1 Marina Details: Sections and Groups

The following Sections and Group popup menus are accessible for all marina (red) markers:

Section	Group
General	Name, addr, phone - mailing address and phone number of the marina Facility type - type of facility Seasonality - season/year round information Payments accepted - types of payments accepted Payment discounts - types of discounts allowed VHF channel - contact channel on VHF Links - email address and web site People - owner, manager, harbormaster, dockmaster Units - length/depth, fuel, currency Notes - general notes
Navigation	Approach - information about reaching the marina by the water Tide & current - basic tide and current strength to expect Depths - approach, transient dockage, fuel dock Position - latitude/longitude
Dockage	Docks - types of docks at the facility (floating, wooden, etc) Size restrictions - any type of restrictions based on size Slips - transient, total, price, date of price Moorings - transient, total, price, date of price AC power - type of AC available, price, etc. Cable TV - availability, price, etc. Phone hookup - availability, price, etc. Water - availability, price, etc.

Dinghy access - dockage, price, other info
Liveaboard info - general information for liveaboards

Fuel

Fuel types - gas, diesel availability
Fuel price - prices and date of prices, fuel discounts
Propane - availability

Services

Pets - welcome/unwelcome, other information
Disability access - information about disability services
Launch service - availability, price, description
Pump out - availability, price, description
Ice - availability, price, description
Trash - availability, price, description
Showers - availability, price, description
Heads - availability, price, description
Laundry - availability, price, description
Grocery - availability, description
Hardware - availability, distance, description
Restaurants - distance, description
Bars - distance, description
Hotels & motels - distance, description
Repairs - capabilities, description
Haul out - capabilities, description
Storage - availability, price, description
Fishing supplies - availability, distance, description
Chartering - availability, description
Internet access - availability, WiFi, cellular
Boat ramp - availability, price, description
Transportation - types, description
Attractions - types, description
Other services - other information

4.5.2 Anchorage Details: Groups

The following Group popup menu is accessible for all anchorage (green) markers:

Group

Name - name of the anchorage
Position - latitude/longitude
Description - general information about the anchorage
Approach - information about reaching the anchorage
Internet access - availability, WiFi, cellular

Pets - facilities for pets

Ratings - average ratings: overall, current protection, holding, wind protection, wake protection, scenery, and shopping

4.5.3 Local Knowledge Details: Groups

The following Group popup menu is accessible for all local knowledge (blue) markers:

Group

Name - name of the local knowledge and category type

Position - latitude/longitude

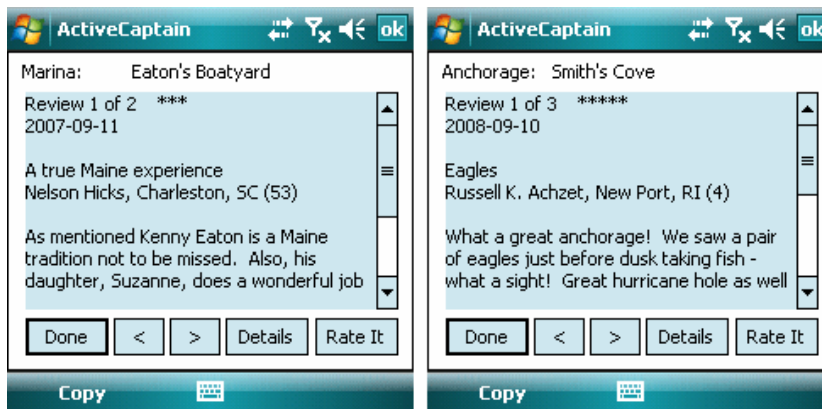
Notes - additional information about the local knowledge marker

In addition, the following markers have additional groups:

Bridges Restrictions, closed height, bridge type, VHF channel

Locks Restrictions, VHF channel

4.6 Reviews



The Marker Reviews dialog provides access to all of the reviews written about a marina or anchorage. In order to obtain the review, the ActiveCaptain web site is accessed for the information.

The Marker Reviews dialog has the name of the marker at the top and a single, large, scrolling text area containing a single review. Below this field are buttons providing a set of commands:

Done Closes the Marker Reviews dialog.

left arrow Switches to the previous review available for the marker.

right arrow Switches to the next review available for the marker.

Details	Opens the Marker Details dialog on the marker.
Rate It	Allows you to provide a rating for the marker and write or edit your own review. This is an important component of ActiveCaptain Mobile but isn't enabled yet. It will be included as a free update in a later release.

The text of each review is displayed in the same way. The top shows the review number and the total number of reviews along with the number of stars given to the marker by the reviewer. Next is the date that the review was written, the title of the review, and the captain who wrote the review. The total number of points that the captain has acquired in ActiveCaptain is shown next to the name in parenthesis. This number gives an indication of how experienced the captain has been in making updates, writing reviews, and adding new markers.

SPECIAL NOTE

Any text displayed in the field of the Marker Reviews dialog can be selected with the stylus by dragging across the text desired. This selected text can be copied to the clipboard or dialed by selecting the left soft key labeled Copy. A menu with two items will be displayed:

Copy Selection	Copies the selected text to the clipboard. It can then be later pasted into another application. This is often helpful if a web site URL is referenced and you would like to open that page in the device's web browser.
Dial Selection...	Dials the number selected after confirming it and allowing you to edit the number. This is often helpful when a phone number is embedded in one of the detail fields.

Reviews are as important as details for an item. Each written review is a place where a Captain has written their opinions, good or bad, about a marker. Each reviewer gives the marker between one and five stars. When stars are displayed for a marker, the number of reviews written for that facility will be shown next to the stars. This gives you an indication of the quality of the rating. For example, 20 Captains rating a marina with 5 stars is more valuable than a single Captain rating the marina with 5 stars.

4.6.1 Stars and ratings

Marinas and anchorages are given "stars" as a quick way to provide an overall rating. Anchorages have 6 additional categories of ratings that are used to give information about the anchorage area.

The overall stars rating for a marker is shown as one to five stars. A one-star marker generally has some major problems associated with it. A five-star marker is considered to be exceptional. Of course, the text of the reviews should give much more detailed information about the marker than any single number can.

Anchorage categories have 6 additional categories of ratings. Each of these rating values is also between one and five. One is considered poor (or not available) and five is considered excellent. The anchorage categories are:

Current protection	Protection from current forces that the anchorage provides.
Holding	Quality of the bottom to hold an anchor.
Wind protection	Protection from wind forces that the anchorage provides.
Wake protection	Protection from boat wakes that the anchorage provides.
Scenery quality	The physical beauty of the anchorage.
Shopping facilities	Availability and proximity to shopping.

4.7 Find

There are three ways to look up a position inside ActiveCaptain Mobile. In order to perform these find operations, the ActiveCaptain web site is accessed for the information.

Find by Location	Looks up a position based on a country, state, and city.
Find by Marina	Looks up a position based on the name of a marina.
Find by ICW	Looks up a position based on a mile marker of one of the well-known and marked waterways.

The Find dialog is accessed by selecting the Find item from the Markers menu. At the bottom of this dialog are three tabs allowing you to select the type of data you would like to look up.

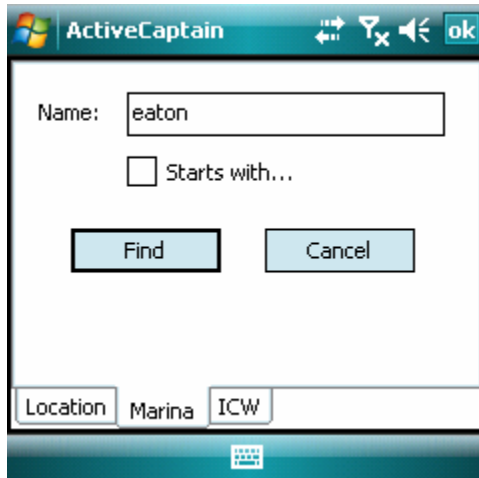
4.7.1 Find by Location

The image shows a software dialog box titled "ActiveCaptain". It has a standard Windows-style title bar with a logo on the left and icons for navigation, search, and volume on the right, along with an "ok" button. The main area contains three input fields: "Country:" with a dropdown menu showing "United States", "State:" with a dropdown menu showing "Maine", and "City:" with a text box containing "Castine". Below these fields are two buttons: "Find" and "Cancel". At the bottom of the dialog, there is a "Location" label followed by two tabs: "Marina" and "ICW".

Select the location you would like to find based on the country and city names. If the country has states or provinces associated with it, you will also be prompted to select one. Select the Find button to look up the information and center the chart at the location found.

If the location cannot be found, there will be an indication of the reason. You can then edit your request or cancel it.

4.7.2 Find by Marina

The image shows a software dialog box titled "ActiveCaptain". It has a standard Windows-style title bar with a logo on the left and icons for navigation, search, and volume on the right, along with an "ok" button. The main area contains a "Name:" label followed by a text box containing "eaton". Below the text box is a checkbox labeled "Starts with...". At the bottom of the dialog, there is a "Location" label followed by two tabs: "Marina" and "ICW".

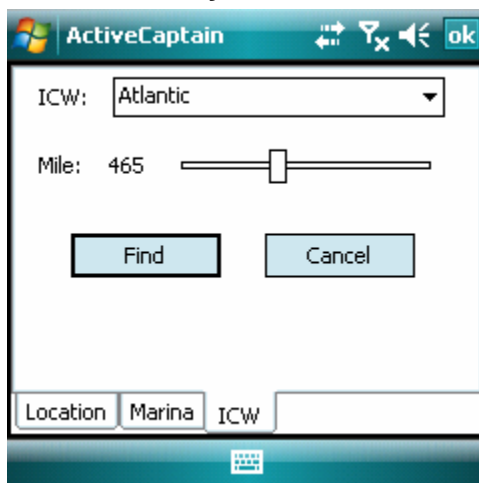
Select the name or part of the name of the marina you would like to find. Select the "Starts with..." checkbox if the marina name must begin with the text entered in the name field. Capitalization does not matter when looking up a marina name but spacing and special characters will change the results.



Select the Find button to look up the marina. All of the marinas that match the criteria you provided will be displayed in a Marinas Found dialog along with their state/providence and country location. Below this list are buttons providing a set of commands:

Done	Closes the Marinas Found dialog.
Go	Closes the dialog and centers the chart on the marina selected.
Details	Closes the dialog and opens the Marker Details dialog on the selected marina.
Reviews	Closes the dialog and opens the Marker Reviews dialog on the selected marina.

4.7.3 Find by ICW



Select the ICW type from the popup and then use the slider to select a specific mile marker. The slider can be dragged into position or tapped on each side of the slider to bump the value up or down. Only mile markers that are printed on charts are allowed to be selected. For the US NOAA

charts, the mile markers generally change in increments of 5 miles. In addition, some waterways do not begin at mile marker 0.

The ICW's currently supported are the official ones designated by NOAA on the US NOAA charts. They include the Atlantic ICW, Dismal Swamp, Florida West Coast, Gulf (West of Harvey Locks), Gulf (East of Harvey Locks), Okeechobee Lake Route, and Okeechobee Rim.

5.0 NOTES & TIPS

5.0 NOTES & TIPS

This section contains various notes and tips that will help you make the most out of ActiveCaptain Mobile.

5.1 Warnings and safety tips

When using ActiveCaptain Mobile, you should consider the following guidelines:

ActiveCaptain Mobile is a navigation aid, not a sole reference. Do not rely solely upon ActiveCaptain Mobile for any navigational decisions. You should always be prepared for possible equipment failure or loss of battery power, GPS inaccuracies, etc. Never enter any situation in which your safety would be endangered without benefit of ActiveCaptain Mobile's chart display and navigational data.

Always keep a lookout during navigation. Attention should be paid not only to ActiveCaptain Mobile's display, but also to your physical surroundings. Maintain constant observation of your surroundings, wind and weather conditions, and possible obstructions or dangerous areas.

5.2 External power sources and battery limitations

Before setting out with ActiveCaptain Mobile, you should be aware of possible power limitations, and be equipped to counteract these limitations.

As you may already know, without an external power source, your device will typically turn off after a certain period of inactivity, based on your Windows Mobile System Settings. These settings are available by selecting Start > Settings > System > Power. The backlight settings should also be considered for power issues and visibility. Backlight settings are available by selecting Start > Settings > System > Backlight.

AC power adapters are available for use in cars, on boats, etc. There are many additional accessories available that will help you to keep your device charged on your boat. Consult the ActiveCaptain web site's Going Mobile section. There is a series in that section about using mobile phones on a boat that provide numerous suggestions.

CAUTION: Be extremely careful if you choose to disable your device's auto-off timer. When the timer is disabled, there is nothing to stop the battery capacity from being drained. If this happens, the device will protect itself by turning off - you will not be able to turn your device back on until it has been recharged. This poses an obvious safety risk if you are using ActiveCaptain Mobile on a trip and you are unable to recharge your device or make phone calls.

5.3 Default key definitions

Within ActiveCaptain Mobile, you can define shortcut keys for the many commands available. If your Windows Mobile device has a physical keyboard, you will often take advantage of these shortcuts. To access the shortcuts, select the Preferences item from the Actions menu and select the Keys tab (see 1.7.4).

The Keys Preference dialog has a button to reset all key definitions back to their default values. The following are those default key definitions:

Key	Command
C	Actions > Chart List
SK2 (soft key 2)	Actions > Chart Details
K	Actions > Region Details
W	Actions > Waypoint List
R	Actions > Route List
I	Actions > Import
E	Actions > Export
G	Actions > GPS
P	Actions > Preferences
SK1 (soft key 1)	View > Data Boxes
Down	View > Zoom In
Up	View > Zoom Out
Right	View > More Detailed Chart
Left	View > Less Detailed Chart
Ctrl (center)	View > Follow Mode
X	View > Follow Max Detail
B	View > Go Back
T	View > Display Rotation
A	Markers > Retrieve All
M	Markers > Retrieve Marinas
N	Markers > Retrieve Anchorages
L	Markers > Retrieve LK
V	Markers > Remove Markers
Space	Markers > Marker List
F	Markers > Find
H	Add Wpt Here

5.4 Route creation hints

Here are some hints for creating routes:

- ◆ Zoom out until you see an overview chart of the area containing your route area. Start creating your route in this zoomed out view with large segments. Once you have the major waypoints entered, end the route, zoom in, and edit the route to avoid obstacles by adding new waypoints and adjusting their positions. By starting in a zoomed out view, you'll get the basic straight lines drawn first to keep your route as small as possible.
- ◆ When you've finished creating a route, always view the route on the most detailed charts and zoomed in to closely examine the entire course of travel.
- ◆ Always name a route being created. Always name the starting and ending waypoints.
- ◆ When you are done editing the route, lock it. This will stop any accidental re-positioning of a waypoint.
- ◆ When you activate a route, use the Data Boxes to help with navigation. The RTE TTG (route time-to-go) Data Box is especially helpful in answering the question, "When will we get there?"

5.5 Measuring distances

It is very common to measure distances and bearings when on a boat. There are two ways to quickly determine this information:

1. If you just need to measure the distance between your current GPS location and another point, the easiest way to do that is with Data Boxes. Display the Data Boxes and select the PEN RNG (pen range) in one box and PEN BRG (pen bearing) in another. Now each time you tap the pen on the screen, the Data Boxes will show the distance and bearing to the point you tapped.
2. If you need to measure the distance between two positions or along a path of three or more points, create a temporary route. When the route is complete, use the Edit Route dialog (see 2.2.8) and select the Wpts button. That will show you the total length of the route and the bearings between waypoints. You can easily move the different waypoints of the route to quickly examine other distances as needed too. Delete the temporary route when you are done with it.

5.5 Using Data Boxes

Data Boxes provide utility in a variety of common boating situations. Here are some example configurations for different uses:

Moving without a route	Use: GPS POS (GPS position), AVE SOG (average speed over ground), and PEN RNG (pen range).
------------------------	--

Cruising along a route	Use: RTE TTG (route time-to-go), WPT TTG (waypoint time-to-go), and AVE SOG (average speed over ground). These will allow you to see the time remaining for the entire route, the next waypoint, and your average speed. Some cruisers might like RTE DTG (route distance-to-go) and WPT RNG (waypoint range) instead. In addition, RTE XTE (route cross-track error) is an excellent way to determine how far off course you are.
At anchor	First, set a waypoint at the anchor position when it is first lowered. Use the “Add Wpt Here” command which defaults to the H key. Then activate that waypoint and display the WPT RNG and WPT BRG for waypoint range and bearing. Now you can watch your distance from the point where your anchor was dropped.

5.6 Finding a specific latitude/longitude position

There are times when you want to quickly locate a specific latitude/longitude position. There are two ways to do this:

1. Display the PEN POS Data Box. This will show the latitude/longitude position every time you tap the stylus on the chart. Now you can position the chart (zooming out, detail out, etc) and approach the latitude/longitude you are looking for.
2. Create a new waypoint with the latitude/longitude you would like to locate. Open the Waypoint List dialog, select the new waypoint, and select the Locate button. The chart will be centered on the waypoint. If you pre-position the chart to be near the desired latitude/longitude before you create the waypoint, the starting waypoint data will be close and will only require changing a few digits.

5.7 Getting help

This document is your most extensive resource for information on using ActiveCaptain Mobile. Be sure to read these instructions thoroughly. Other help sources:

Abridged Help	Choose the About item from the Actions menu and select the Help button. The Help notes provide an overview of basic features and are useful when you're using ActiveCaptain Mobile and need a reminder about a particular function.
Microsoft	You can obtain general help on your Windows Mobile device by visiting the Microsoft web site at http://www.microsoft.com/windowsmobile

Technical Support We want to help you. If you're having a problem with something that you can't figure out, write to us: support@activecaptain.com. If you get really stuck, call us at 207-326-9100.

6.0 FREQUENTLY ASKED QUESTIONS (FAQ's)

6.0 FREQUENTLY ASKED QUESTIONS (FAQ'S)

This section contains lists of the questions we get asked the most. It's a good place to start your search if you have a question about ActiveCaptain Mobile.

6.1 Device questions

Q: Where can I find general help with using my Windows Mobile device?

A: Try the Microsoft site for Windows Mobile: <http://www.microsoft.com/windowsmobile>

Q: How should I power my device on my boat?

A: Generally through a 12 volt cigarette lighter type of power supply. You can also recharge your device at home and run it on its internal battery. In addition, there are many other power supplies and accessories that can be used. Check out the resources in the Going Mobile section of the ActiveCaptain web site. You'll find a series of articles about using mobile phones on boats that we keep updated about many issues like this.

Q: How will I power my device when using ActiveCaptain Mobile if I do not have access to power?

A: You can run your device on its internal battery and use a power conservation strategy. Battery life varies greatly between devices. When running on batteries we recommend that you keep the unit off unless you are actually looking at a chart or need to get your position with the GPS. Turn off device radios that you aren't using (WiFi, Bluetooth, cellular). Such a strategy can work for as long as 3 days, depending on your device model. External battery and solar power chargers are also available for most devices.

Q: What type of Windows Mobile device do you recommend?

A: ActiveCaptain Mobile will work on any Windows Mobile Professional (touchscreen) device running version 5.0 or later. The device must also have a memory card for storing region data. There are so many different devices - it's impossible to pick just one. We generally suggest devices that are available from the cellular carrier that you'll be using. They will come all set up and ready to be connected to the internet allowing you to take the most advantage of the device and ActiveCaptain Mobile. If you find a specific device and would like to know if we have any experience with it, write to our support email address (support@activecaptain.com).

The Going Mobile tab of the ActiveCaptain web site has a series of articles describing many different aspects of using mobile phones on boat. Check out the series in the Resources section. There is an article about each major type of high-end mobile phone available including one about Windows Mobile. For more information, refer to those articles.

Q: Do I need to use a stylus?

A: No, you can use your finger on the touchscreen. To accurately position waypoints and edit routes, you will want to use the stylus. When you're just cruising around on the charts, you'll find that your finger is an excellent chart positioning tool.

Q: When my device is connected to my PC, I can't connect to the internet on the device with the cellular provider.

A: This happens when you're on your boat and have no internet connection on your PC. When you connect your Windows Mobile device to your PC, it generally expects to be connecting to the internet through the PC and won't connect through the cellular radio. Disconnect the device from your PC and the device will then connect to the internet using the cellular network.

6.2 Software questions

Q: What is installing software?

A: Installing is the process of copying the ActiveCaptain Mobile Software from your PC to your device. You install software using ActiveSync (Windows XP) or the Windows Mobile Device Center (Windows Vista) and one of our setup procedures.

Q: How do I download and install the latest version of the software?

A: Go to the ActiveCaptain web site and click on the Going Mobile tab. Get to the product section for ActiveCaptain Mobile for Windows Mobile and then to the Downloads page for that section. That will take you to a page where you can download the latest version of the software.

Q: What do I do if my ActiveCaptain Mobile Software gets accidentally deleted from my device?

A: Get the latest version from the ActiveCaptain web site and re-install it. It will remember all of your settings. If the settings have been deleted too, it will prompt you to activate all of your installed regions prior to using them. Activate regions using network activation or click "My Account" on the blue band of every web page on the ActiveCaptain web site. That will assist you with downloading and manually activating the regions you have purchased.

Q: If I reinstall my software, will I also need to reinstall my charts and charts?

A: No, not if your charts and charts are stored on a memory card.

Q: Can ActiveCaptain Mobile be used in conjunction with a Mac?

A: Yes. You won't be able to use the setup program to install the software on your device. Use the .CAB file installation method instead. See the Downloads page for the ACM/Windows Mobile area of the Going Mobile tab of the web site.

6.3 Region activation questions

Q: What is an Activation Code?

A: An Activation Code is a 9-digit number for each region you have purchased. It uses a Device ID to securely link a region to your device. The Device ID is also a 9-digit number available in the About dialog (Actions > About) or in the manual region activation dialog. If you activate your regions using network activation, you won't have to enter any of these numbers - it will automatically be downloaded for you.

Q: How much does ActiveCaptain cost?

A: ActiveCaptain with a single region costs \$19.95. Each additional region also costs \$19.95. All 14 NOAA regions are bundled together for only \$49.95. International regions will have different prices depending on the country and area of the region.

Q: How do I purchase ActiveCaptain?

A: All of the software and regions can be purchased on the ActiveCaptain web site. Go to the Going Mobile tab and view information about the products you are interested in. Many pages have a “Buy Now” button to walk you through the buying process. All purchases are done through PayPal for the ultimate in security and privacy.

Q: Can I use my Activation Codes for more than one device?

A: No. Your Activation Codes are bound to a particular device. You must purchase a separate Activation Code for each separate device.

Q: What if I upgrade or replace my device?

A: You will need to purchase a new Activation Code. Contact us if this happens within a year of purchasing the product.

6.4 Technical support questions

Q: How do I get Technical Support?

A: Write to: support@activecaptain.com

We absolutely, positively want to help you. We answer all emails as soon as possible - usually well within a day. If we don't answer, write again in case the email was lost. We pride ourselves on being extremely responsive.

Q: Is telephone technical support available?

A: We'd prefer emails because it allows us to keep track of the question and issues. But if you're really stuck, call us: 207-326-9100.